



REPUBLIC OF NAMIBIA
OSHIKOTO REGIONAL COUNCIL



**PROVISION OF SECURITY SERVICES TO ELEVEN (11) CONSTITUENCIES
OFFICES AND TWO (2) SETTLEMENT OFFICES IN OSHIKOTO REGION, FOR A
PERIOD OF THIRTY-SIX (36) MONTHS**

Procurement Reference No: NCS/ONB/ORC-04/2024

Cost (non-refundable): N\$ 300.00

Name of Bidder: _____

Contact Number of Bidder: _____

Email Address of Bidder: _____

Total contract amount (36 months) N\$ _____

Re-advertisement

Issued on: 12 November 2025

Closing Date & Time: 24 December 2025 @ 10h00

Bid Opening: 24 December 2025 @ 10h30

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Summary Description

These Standard Bidding Documents for Procurement of non-Consultancy services (time based contracts) apply when a prequalification process has not taken place before bidding. A brief description of these documents is given below.

SBD for Procurement of Services

Summary

PART I – BIDDING PROCEDURES

Section I: Instructions to Bidders (ITB)

This Section provides relevant information to help Bidders prepare their bids. Information is also provided on the submission, opening, and evaluation of bids and on the award of Contracts. **Section I contains provisions that are to be used without modification.**

Section II. Bidding Data Sheet (BDS)

This Section consists of provisions that are specific to each procurement and that supplement the information or requirements included in Section I, Instructions to Bidders.

Section III: Bidding Forms

This Section contains the forms which are to be completed by the Bidder and submitted as part of its Bid.

PART II – ACTIVITY SCHEDULE

Section IV. Activity Schedule

This Section contains the activity schedule.

Section V. Scope of Services, Performance Specifications and Drawings

This section contains Specifications that are intended only as information for the Employer or the person drafting the bidding documents. **They should not be included in the final documents.**

PART III – *CONDITIONS OF CONTRACT AND CONTRACT FORMS*

Section VI. General Conditions of Contract (GCC)

This Section contains the general clauses to be applied in all contracts. **The text of the clauses in this Section shall not be modified.**

Section VII. Special Conditions of Contract

The contents of this Section supplement the General Conditions of Contract and shall be prepared by the Employer.

Section VIII: Contract Forms

This Section contains forms which, once completed, will form part of the Contract. The format of **Advance Payment Guarantee, Performance Security, Notification of award and Contract.**

Part I – Bidding Procedures

Section I. Instructions to Bidders

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Instructions to Bidders

A. General

- | | |
|--|---|
| 1. Scope of Bid | <p>1.1 The Public Entity referred to herein after as the Employer, as defined in the Bidding Data Sheet (BDS), invites bids for the Services, as described in the BDS. The name and identification number of the Contract is provided in the BDS.</p> <p>1.2 The successful Bidder will be expected to complete the performance of the Services during the period provided in the BDS and the SCC Clause 2.3.</p> <p>1.3 Throughout these Bidding Documents:</p> <ul style="list-style-type: none"> (a) the term “in writing” means communicated in written form (e.g. by mail, e-mail) with proof of receipt; (b) if the context so requires, “singular” means “plural” and vice versa; and (c) “day” means calendar day unless otherwise stated. |
| 2. Public Entities Related to Bidding Documents and to Application for Review | <p>2.1 The public entities related to these bidding documents are the Public Entity, acting as procuring entity (Purchaser), the Procurement Policy Unit, in charge of issuing standard bidding documents and responsible for any amendment these may require, the Central Procurement Board in charge of vetting Bidding document, receiving and evaluation of bids in respect of major contracts and the Review Panel, set up under the Public Procurement Act, 2015 (hereinafter referred to as the Act.)</p> <p>Application for Review shall be addressed to:</p> <p style="margin-left: 40px;"> The Chairperson
 Review Panel
 Ministry of Finance
 Private Bag 13295
 Windhoek, Namibia </p> |
| 3. Corrupt or Fraudulent Practices | <p>3.1 The Government of the Republic of Namibia requires that bidders/suppliers/contractors, participating in procurement in Namibia, observe the highest standard of ethics during the procurement process and execution of contracts.</p> <p>3.2 The Employer will reject a proposal for award if it determines that the Bidder recommended for award has, directly or through</p> |

an agent, engaged in corrupt, fraudulent, collusive, coercive or obstructive practices in competing for the contract in question;

For the purposes of this Sub-Clause:

(i) “corrupt practice”¹ is the offering, giving, receiving or soliciting, directly or indirectly, of anything of value to influence improperly the actions of another party;

(ii) “fraudulent practice”² is any act or omission, including a misrepresentation, that knowingly or recklessly misleads, or attempts to mislead, a party to obtain a financial or other benefit or to avoid an obligation;

(iii) “collusive practice”³ is an arrangement between two or more parties designed to achieve an improper purpose, including to influence improperly the actions of another party;

(iv) “coercive practice”⁴ is impairing or harming, or threatening to impair or harm, directly or indirectly, any party or the property of the party to influence improperly the actions of a party;

(v) “obstructive practice” is deliberately destroying, falsifying, altering or concealing of evidence material to the investigation or making false statements to investigators in order to materially impede an investigation into allegations of a corrupt, fraudulent, coercive or collusive practice; and/or threatening, harassing or intimidating any party to prevent it from disclosing its knowledge of matters relevant to the investigation or from pursuing the investigation.

3.3 In further pursuance of this policy, Bidders shall permit the Employer to inspect any accounts and records and other documents relating to the Bid submission and contract performance, and to have them audited by auditors appointed by the Employer.

3.4 Furthermore, bidders shall be aware of the provision in Clauses 3.1 and 35.1 (a) of the General Conditions of Contract.

¹ For the purpose of this Contract, “another party” refers to a public official acting in relation to the procurement process or contract execution.

² For the purpose of this Contract, “party” refers to a public official; the terms “benefit” and “obligation” relate to the procurement process or contract execution; and the “act or omission” is intended to influence the procurement process or contract execution.

³ For the purpose of this Contract, “parties” refers to participants in the procurement process (including public officials) attempting to establish bid prices at artificial, non-competitive levels.

⁴ For the purpose of this Contract, “party” refers to a participant in the procurement process or contract execution.

3.5 Bidders, suppliers and public officials shall also be aware of the provisions stated in section 65 – 68 (Part 10) of the Public Procurement Act, 2015 which can be consulted on the website of the Procurement Policy Unit (PPU): **www.mof.gov.na/procurement-policy-unit**

4. Eligible Bidders

4.1 Subject to ITB 4.4, a Bidder, and all parties constituting the Bidder, may have the nationality of any country except in the case of open national bidding where the bidding documents may limit participation to citizens of Namibia or entities incorporated in Namibia. A Bidder shall be deemed to have the nationality of a country if the Bidder is a citizen or is constituted, incorporated, or registered and operates in conformity with the provisions of the laws of that country. This criterion shall also apply to the determination of the nationality of proposed subcontractors or service providers for any part of the Contract.

4.2 All bidders shall provide in Section III, Bidding Forms, a statement that the Bidder (including all members of a joint venture and subcontractors) is not associated, nor has been associated in the past, directly or indirectly, with the consultant or any other entity that has prepared the design, specifications, and other documents for the Project or being proposed as Project Manager for the Contract.

4.3 (a) A Bidder that is under a declaration of ineligibility by the Government of Namibia in accordance with applicable laws at the date of the deadline for bid submission or thereafter, shall be disqualified.

(b) Bids from service providers appearing on the ineligibility lists of African Development Bank, Asian Development Bank, European Bank for Reconstruction and Development, Inter-American Development Bank Group and World Bank Group shall be rejected.

Links for checking the ineligibility lists are available on the Procurement Policy Unit's website: **www.mof.gov.na/procurement-policy-unit**

4.4 A firm shall be excluded if by an act of compliance with a decision of the United Nations Security Council taken under Chapter VII of the Charter of the United Nations, Namibia prohibits any import of goods or contracting of works or services from a country where it is based or any payment to persons or entities in that country.

4.5 Government-owned enterprises in the Republic of Namibia shall be eligible only if they can establish that they:

- (i) are legally and financially autonomous;
- (ii) operate under commercial law, and
- (iii) are not a dependent agency of the Purchaser.

4.6 Bidders shall provide such evidence of their continued eligibility satisfactory to the Employer, as the Employer shall reasonably request.

5. Qualification of the Bidder

5.1 All bidders shall provide in Section III, Bidding Forms, a preliminary description of the proposed work method and schedule, including drawings and charts, as necessary.

5.2 (a) In the event that prequalification of potential bidders has been undertaken **as stated in the BDS**, only bids from prequalified bidders shall be considered for award of Contract, in which case the provisions of sub-clauses 5.3 to 5.6 hereafter shall not apply. These qualified bidders should submit with their bids any information updating their original prequalification applications or, alternatively, confirm in their bids that the originally submitted prequalification information remains essentially correct as of the date of bid submission. The update or confirmation should be provided in Section IV.

(b) If, after opening of bids, where prequalification has not been undertaken, it is found that any of the document listed in 5.3 and 5.4 is missing the Employer may request the submission of that document subject to the bid being substantially responsive as per clause 27. The non-submission of the document by the Bidder within the prescribed period may lead to the rejection of its bid.

5.3 If the Employer has not undertaken prequalification of potential bidders, all bidders shall include the following information and documents with their bids in Section IV, unless otherwise **stated in the BDS**:

- (a) copies of original documents defining the constitution or legal status, place of registration, and principal place of business;
- (b) written power of attorney of the signatory of the Bid or any other acceptable document to commit the Bidder and as otherwise **specified in the BDS**.
- (c) experience in Services of a similar nature and size for each of the last one years, and details of Services under way or

contractually committed; and names and address of clients who may be contacted for further information on those contracts; attachment is optional

- (d) list of major items of equipment proposed to carry out the Contract;
- (e) qualifications and experience of key site management and technical personnel proposed for the Contract;
- (f) evidence of adequacy of working capital for this Contract (access to line(s) of credit and availability of other financial resources);
- (g) authority to the Employer to seek references from the Bidder's bankers;
- (h) information regarding any litigation, current or during the last five years, in which the Bidder is involved, the parties concerned, and disputed amount; and
- (k) Proposals for subcontracting components of the Services amounting to more than 10 percent of the Contract Price.

5.4 Bids submitted by a joint venture of two or more firms as partners shall comply with the following requirements, unless otherwise stated in the **BDS**:

- (a) the Bid shall include all the information listed in ITB Sub-Clause 5.3 above for each joint venture partner;
- (b) the Bid shall be signed so as to be legally binding on all partners;
- (c) the Bid shall include a copy of the agreement entered into by the joint venture partners defining the division of assignments to each partner and establishing that all partners shall be jointly and severally liable for the execution of the Contract in accordance with the Contract terms; alternatively, a Letter of Intent to execute a joint venture agreement in the event of a successful bid shall be signed by all partners and submitted with the bid, together with a copy of the proposed agreement;
- (d) one of the partners shall be nominated as being in charge, authorized to incur liabilities, and receive instructions for and on behalf of any and all partners of the joint venture; and

- (e) the execution of the entire Contract, including payment, shall be done exclusively with the partner in charge.

5.5 To qualify for award of the Contract, bidders shall meet the following minimum qualifying criteria unless otherwise stated in the **BDS**:

- (a) a minimum average annual financial amount of work over the period **specified in the BDS**.
- (b) experience as prime contractor in the provision of at least two service contracts of a nature and complexity equivalent to the Services over the last 5 years (to comply with this requirement, Services contracts cited should be at least 70 percent complete) **as specified in the BDS**;
- (c) proposals for the timely acquisition (own, lease, hire, etc.) of the essential equipment **listed in the BDS**;
- (d) a Contract Manager with five years' experience in Services of an equivalent nature and volume, including no less than three years as Manager; and
- (e) liquid assets and/or credit facilities, net of other contractual commitments and exclusive of any advance payments which may be made under the Contract, of no less than the amount specified in the **BDS**.

A consistent history of litigation or arbitration awards against the Applicant or any partner of a Joint Venture may result in disqualification.

5.6 The figures for each of the partners of a joint venture shall be added together to determine the Bidder's compliance with the minimum qualifying criteria of ITB Sub-Clause 4.4(a), (b) and (e); however, for a joint venture to qualify the partner in charge must meet at least 40 percent of those minimum criteria for an individual Bidder and other partners at least 25% of the criteria. Failure to comply with this requirement will result in rejection of the joint venture's Bid. Subcontractors' experience and resources will not be taken into account in determining the Bidder's compliance with the qualifying criteria, unless otherwise **stated in the BDS**.

6. Conflict of Interest

6.1 A Bidder shall not have a conflict of interest. All Bidders found to have a conflict of interest shall be disqualified. A Bidder may be considered to have a conflict of interest with one or more parties in this bidding process, if:

- (a) they have a controlling partner in common; or
- (b) they receive or have received any direct or indirect subsidy from any of them; or
- (c) they have the same legal representative for purposes of this bid; or
- (d) they have a relationship with each other, directly or through common third parties, that puts them in a position to have access to information about or influence on the Bid of another Bidder, or influence the decisions of the Employer regarding this bidding process; or
- (e) a Bidder participates in more than one bid in this bidding process. Participation by a Bidder in more than one Bid will result in the disqualification of all Bids in which the party is involved. However, this does not limit the inclusion of the same subcontractor in more than one bid; or
- (f) a Bidder or any of its affiliates participated as a consultant in the preparation of the design or technical specifications of the contract that is the subject of the Bid.

7. Cost of Bidding

- 7.1 The Bidder shall bear all costs associated with the preparation and submission of his Bid, and the Employer will in no case be responsible or liable for those costs.

8. Site Visit/Pre-bid Meeting

- 8.1 (a) The Bidder, at the Bidder's own responsibility and risk, is encouraged to visit and examine the Site of required Services and its surroundings and obtain all information that may be necessary for preparing the Bid and entering into a contract for the Services. The costs of visiting the Site shall be at the Bidder's own expense.
- (b) A pre-bid meeting shall be held if so indicated **in the BDS** to allow bidders to obtain clarifications on the bidding documents. Any information given in the course of the meeting that may have an incidence in the preparation of the bids shall be issued by the Public Entity as addendum after the meeting, as per ITB 11.2, to form part of the Bidding Documents. No pre-bid meeting is required.

B. Bidding Documents

9. Content of Bidding Documents

- 9.1 The set of bidding documents comprises the documents listed in the table below and addenda issued in accordance with ITB Clause 11:

Section I	Instructions to Bidders
Section II	Bidding Data Sheet
Section III	Bidding Forms
Section IV	Activity Schedule
Section V	Scope of Service and Performance Specifications
Section VI	General Conditions of Contract
Section VII	Special Conditions of Contract
Section VIII	Contract Forms

- 9.2 The Bidder is expected to examine all instructions, forms, terms, and specifications in the bidding documents. Failure to furnish all information required by the bidding documents or to submit a bid not substantially responsive to the bidding documents in every respect will be at the Bidder's risk and may result in the rejection of its bid. Sections III and IV should be completed and returned with the Bid in the number of copies specified in the **BDS**.

10. Clarification of Bidding Documents

- 10.1 A prospective Bidder requiring any clarification of the bidding documents may notify the Employer in writing or by facsimile at the Employer's address indicated in the invitation to bid. The Employer will respond to any request for clarification received earlier than 14 days prior to the deadline for submission of bids and by the date indicated in **the BDS**. Copies of the Employer's response will be forwarded to all purchasers of the bidding documents, including a description of the inquiry, but without identifying its source.

11. Amendment of Bidding Documents

- 11.1 Before the deadline for submission of bids, the Employer may modify the bidding documents by issuing addenda.
- 11.2 Any addendum thus issued shall be part of the bidding documents and shall be communicated in writing or by cable to all purchasers of the bidding documents. Prospective bidders shall acknowledge receipt of each addendum in writing to the Employer.
- 11.3 To give prospective bidders reasonable time in which to take an addendum into account in preparing their bids, the Employer shall extend, as necessary, the deadline for submission of bids, in accordance with ITB Sub-Clause 21.2 below.

C. Preparation of Bids

12. Language of Bid

- 12.1 The bid prepared by the Bidder, as well as all correspondence and documents relating to the bid exchanged by the Bidder and the Employer shall be written in English. Supporting documents and printed literature furnished by the Bidder may be in another language provided they are accompanied by an accurate translation of the relevant passages in the language specified in the Bidding Data Sheet, in which case, for purposes of interpretation of the Bid, the translation shall govern.

13. Documents Comprising the Bid

- 13.1 The Bid submitted by the Bidder shall comprise the following:
- (a) The Form of Bid (in the format indicated in Section III);
 - (b) Bid Security or Bid Securing declaration (where applicable);
 - (c) Priced Activity Schedule;
 - (d) Qualification Information Form and Documents;
 - (e) Alternative offers where invited;
 - (f) following documentary evidence (required from Namibian bidders):
 - 1. have a valid company Registration Certificate;
 - 2. have an original valid good Standing Tax Certificate;
 - 3. have an original valid good Standing Social Security Certificate;
 - 4. have a valid certified copy of Affirmative Action Compliance Certificate, proof from Employment Equity Commissioner that bidder is not a relevant employer, or exemption issued in terms of Section 42 of the Affirmative Action Act, 1998;
 - 5. have a certificate indicating SME Status (for Bids reserved for SMEs);
 - 6. An undertaking on the part of the Bidder that the salaries and wages payable to its personnel in respect of this proposal are compliant to the relevant laws, where applicable and that it will abide to sub-clause 6.8 of the General conditions of Contract if it is awarded the contract or part thereof; and;
 - (g) any other materials required to be completed and submitted by bidders, as **specified in the BDS**.

- 13.2 Bidders bidding for this contract together with other contracts stated in the IFB to form a package will so indicate in the bid together with any discounts offered for the award of more than one contract

14. Bid Prices

- 14.1 The Contract shall be for the Services, as described in Appendix A to the contract and in the Specifications, Section IV, based on the priced Activity Schedule, Section V, submitted by the Bidder.
- 14.2 The Bidder shall fill in rates and prices for all items of the Services described in Section IV-the Scope of Service and Performance Specifications and listed in Section V the Activity Schedule, Items for which no rate or price is entered by the Bidder will not be paid for by the Employer when executed and shall be deemed covered by the other rates and prices in the Activity Schedule.
- 14.3 All duties, taxes, and other levies payable by the Service Provider under the Contract, or for any other cause, as of the date 30 days prior to the deadline for submission of bids, shall be included in the total Bid price submitted by the Bidder.
- 14.4 If **provided for in the BDS**, the rates and prices quoted by the Bidder shall be subject to adjustment during the performance of the Contract in accordance with and the provisions of Clause 6.6 of the General Conditions of Contract and/or Special Conditions of Contract. The Bidder shall submit with the Bid all the information required under the Special Conditions of Contract and of the General Conditions of Contract.
- 14.5 For the purpose of determining the remuneration due for additional Services, a breakdown of the Time-Based price shall be provided by the Bidder in the form of Appendices D and E to the Contract.

15. Currencies of Bid and Payment

- 15.1 The time based price shall be quoted by the Bidder in Namibian Dollars Only.

16. Bid Validity

- 16.1 Bids shall remain valid for the period **specified in the BDS**.
- 16.2 In exceptional circumstances, the Employer may request that the bidders extend the period of validity for a specified additional period. The request and the bidders' responses shall be made in writing or by facsimile. A Bidder may refuse the request without forfeiting the Bid Security. A Bidder agreeing to the request will not be required or permitted to otherwise modify the Bid, but will be required to extend the validity of Bid Security/Bid Securing

Declaration for the period of the extension, and in compliance with ITB Clause 17 in all respects.

- 16.3 In the case of contracts in which the Contract Price is fixed (not subject to price adjustment), if the period of bid validity is extended by more than 60 days, the amounts payable in local currency to the Bidder selected for award, shall be increased by applying to the local currency component of the payments, respectively, the factors specified in the request for extension, for the period of delay beyond 60 days after the expiry of the initial bid validity, up to the notification of award. Bid evaluation will be based on the Bid prices without taking the above correction into consideration.

17. Bid Securing Declaration

- 17.1 The Bidder shall furnish, as part of the Bid, a Bid-Securing Declaration, if required, as **specified in the BDS**.
- 17.2 The Bid-Securing Declaration shall be in the form of a signed subscription in the Bid Submission Form.
- (a) be issued by a reputable local bank located in any eligible town counter guarantee from a commercial bank having its place of business in Namibia or any commercial bank operating in Namibia selected by the Bidder
 - (b) be substantially in accordance with the form of Bid Security included in Section III, Bidding Forms;
 - (c) be payable promptly upon written demand by the Employer in case the conditions listed in ITB Sub-Clause 17.5 are invoked;
 - (d) be submitted in its original form; copies will not be accepted;
 - (e) remain valid for a period of 30 days beyond the validity period of the bids, as extended, if applicable, in accordance with ITB Sub-Clause 16.2;
- 17.3 The Bid Security shall be forfeited or the Bid Securing Declaration executed:
- (a) if a Bidder withdraws its bid during the period of bid validity specified by the Bidder on the Bid Submission Form, except as provided in ITB Sub-Clause 16.2; or
 - (b) if a bidder refuses to accept a correction of an error appearing on the face of the Bid; or

- (c) if the successful Bidder fails to:
 - (i) sign the Contract in accordance with ITB Clause 34; or
 - (ii) furnish a Performance Security in accordance with ITB Clause 35.

17.4 The Bid Security or Bid- Securing Declaration of a JV must be in the name of the JV that submits the bid. If the JV has not been legally constituted at the time of bidding, the Bid Security or Bid-Securing Declaration shall be in the names of all future partners as named in the letter of intent to constitute the JV.

17.5 If a bid security is **not required in the BDS**, and

- (a) if a Bidder withdraws its bid during the period of bid validity specified by the Bidder on the Letter of Bid Form, except as provided in ITB 16.2, or
- (b) if a bidder refuses to accept a correction of an error appearing on the face of the Bid; or
- (c) if the successful Bidder fails to:
 - (i) sign the Contract in accordance with ITB Clause 34; or
 - (ii) furnish a Performance Security in accordance with ITB Clause 35.

The Bidder may be disqualified to be awarded a public contract in the Republic of Namibia for a period of time to be determined by the Procurement Policy Unit.

18. Alternative Proposals by Bidders

18.1 **Unless otherwise indicated in the BDS**, alternative bids shall not be considered.

18.2 When alternative times for completion are explicitly invited, a statement to that effect will be **included in the BDS**, as will the method of evaluating different times for completion.

18.3 Except as provided under ITB Sub-Clause 18.4 below, bidders wishing to offer technical alternatives to the requirements of the bidding documents must first submit a Bid that complies with the requirements of the bidding documents, including the scope, basic technical data, graphical documents and specifications. In addition to submitting the basic Bid, the Bidder shall provide all information necessary for a complete evaluation of the alternative by the Employer, including calculations, technical specifications,

breakdown of prices, proposed work methods and other relevant details. Only the technical alternatives, if any, of the lowest evaluated Bidder conforming to the basic technical requirements shall be considered by the Employer. Alternatives to the specified performance levels shall not be accepted.

- 18.4 When bidders are **permitted in the BDS** to submit alternative technical solutions for specified parts of the Services, such parts shall be described in the Specifications (or Terms of Reference) and Drawings, Section V. In such case, the method for evaluating such alternatives will be as **indicated in the BDS**.

19. Format and Signing of Bid

- 19.1 The Bidder shall prepare one original of the documents comprising the Bid as described in ITB Clause 11 of these Instructions to Bidders, bound with the volume containing the Form of Bid, and clearly marked “ORIGINAL.” In addition, the Bidder shall submit copies of the Bid, in the number **specified in the BDS**, and clearly marked as “COPIES.” In the event of discrepancy between them, the original shall prevail.
- 19.2 The original and all copies of the Bid shall be typed or written in indelible ink and shall be signed by a person or persons duly authorized to sign on behalf of the Bidder, pursuant to Sub-Clauses 5.3(a) or 5.4(b), as the case may be. All pages of the Bid where entries or amendments have been made shall be initialled by the person or persons signing the Bid.
- 19.3 The Bid shall contain no alterations or additions, except those to comply with instructions issued by the Employer, or as necessary to correct errors made by the Bidder, in which case such corrections shall be initialled by the person or persons signing the Bid.

D. Submission of Bids

20. Sealing and Marking of Bids

- 20.1 The Bidder shall seal the original and all copies of the Bid in two inner envelopes and one outer envelope, duly marking the inner envelopes as “ORIGINAL” and “COPIES”.
- 20.2 The inner and outer envelopes shall
- (a) be addressed to the Employer at the address **provided in the BDS**;
 - (b) bear the name and identification number of the Contract as **defined in the BDS** and Special Conditions of Contract; and

- (c) provide a warning not to open before the specified time and date for Bid opening as **defined in the BDS.**
- 20.3 In addition to the identification required in ITB Sub-Clause 20.2, the inner envelopes shall indicate the name and address of the Bidder to enable the Bid to be returned unopened in case it is declared late, pursuant to ITB Clause 22.
- 20.4 If the outer envelope is not sealed and marked as above, the Employer will assume no responsibility for the misplacement or premature opening of the Bid.
- 21. Deadline for Submission of Bids**
- 21.1 Bids shall be delivered to the Employer at the address specified above no later than the time and date **specified in the BDS.**
- 21.2 The Employer may extend the deadline for submission of bids by issuing an amendment in accordance with ITB Clause 11, in which case all rights and obligations of the Employer and the bidders previously subject to the original deadline will then be subject to the new deadline.
- 22. Late Bids**
- 22.1 Any Bid received by the Employer after the deadline prescribed in ITB Clause 21 will be returned unopened to the Bidder.
- 23. Modification and Withdrawal of Bids**
- 23.1 Bidders may modify or withdraw their bids by giving notice in writing before the deadline prescribed in ITB Clause 21.
- 23.2 Each Bidder's modification or withdrawal notice shall be prepared, sealed, marked, and delivered in accordance with ITB Clauses 19 and 20, with the outer and inner envelopes additionally marked "MODIFICATION" or "WITHDRAWAL," as appropriate.
- 23.3 No Bid may be modified after the deadline for submission of Bids.
- 23.4 Withdrawal of a Bid between the deadline for submission of bids and the expiration of the period of Bid validity specified in the BDS or as extended pursuant to ITB Sub-Clause 16.2 may result in the forfeiture of the Bid Security or execution of the Bid Securing Declaration pursuant to ITB Clause 17.
- 23.5 Bidders may only offer discounts to, or otherwise modify the prices of their bids by submitting Bid modifications in accordance with this clause, or included in the original Bid submission.

E. Bid Opening and Evaluation

24. Bid Opening

- 24.1 The Employer will open the bids, including modifications made pursuant to ITB Clause 23, in the presence of the bidders' representatives who choose to attend at the time and in the place **specified in the BDS.**
- 24.2 Envelopes marked "WITHDRAWAL" shall be opened and read out first. Bids for which an acceptable notice of withdrawal has been submitted pursuant to ITB Clause 23 shall not be opened.
- 24.3 The bidders' names, the Bid prices, the total amount of each Bid and of any alternative Bid (if alternatives have been requested or permitted), any discounts, Bid modifications and withdrawals, the presence or absence of Bid Security/subscription to Bid Securing Declaration, and such other details as the Employer may consider appropriate, will be announced by the Employer at the opening. No bid shall be rejected at bid opening except for the late bids pursuant to ITB Clause 22; Bids, and modifications, sent pursuant to ITB Clause 23 that are not opened and read out at bid opening will not be considered for further evaluation regardless of the circumstances. Late and withdrawn bids will be returned unopened to the bidders.
- 24.4 The Employer will prepare minutes of the Bid opening, including the information disclosed to those present in accordance with ITB Sub-Clause 24.3.

25. Process to Be Confidential

- 25.1 Information relating to the examination, clarification, evaluation, and comparison of bids and recommendations for the award of a contract shall not be disclosed to bidders or any other persons not officially concerned with such process. Any effort by a Bidder to influence the Employer's processing of bids or award decisions may result in the rejection of his Bid.
- 25.2 If, after notification of award, a bidder wishes to ascertain the grounds on which its bid was not selected, it should address its request to the Employer, who will provide written explanation. Any request for explanation from one bidder should relate only to its own bid; information about the bid of competitors will not be addressed.

26. Clarification of Bids

- 26.1 To assist in the examination, evaluation, and comparison of bids, the Employer may, at the Employer's discretion, ask any Bidder for clarification of the Bidder's Bid, including breakdowns of the prices in the Activity Schedule, and other information that the Employer may require. The request for clarification and the response shall be in writing via e-mail or facsimile, but no change in the price or substance of the Bid shall be sought, offered, or permitted except as required to confirm the correction of arithmetic errors discovered by

the Employer in the evaluation of the bids in accordance with ITB Clause 28.

26.2 Subject to ITB Sub-Clause 26.1, no Bidder shall contact the Employer on any matter relating to its bid from the time of the bid opening to the time the contract is awarded. If the Bidder wishes to bring additional information to the notice of the Employer, he should do so in writing.

26.3 Any effort by the Bidder to influence the Employer in the Employer's bid evaluation or contract award decisions may result in the rejection of the Bidder's bid.

**27. Examination of
Bids and
Determination
of
Responsiveness**

27.1 Prior to the detailed evaluation of bids, the Employer will determine whether each Bid (a) meets the eligibility criteria defined in ITB Clause 4; (b) has been properly signed; (c) is accompanied by the required securities; and (d) is substantially responsive to the requirements of the bidding documents.

27.2 A substantially responsive Bid is one which conforms to all the terms, conditions, and specifications of the bidding documents, without material deviation or reservation. A material deviation or reservation is one (a) which affects in any substantial way the scope, quality, or performance of the Services; (b) which limits in any substantial way, inconsistent with the bidding documents, the Employer's rights or the Bidder's obligations under the Contract; or (c) whose rectification would affect unfairly the competitive position of other bidders presenting substantially responsive bids.

27.3 If a Bid is not substantially responsive, it will be rejected by the Employer, and may not subsequently be made responsive by correction or withdrawal of the nonconforming deviation or reservation.

**28. Correction of
Errors**

28.1 Bids determined to be substantially responsive will be checked by the Employer for any arithmetic errors. Arithmetical errors will be rectified by the Employer on the following basis: if there is a discrepancy between unit prices and the total price that is obtained by multiplying the unit price and quantity, the unit price shall prevail, and the total price shall be corrected; if there is an error in a total corresponding to the addition or subtraction of subtotals, the subtotals shall prevail and the total shall be corrected; if there is a discrepancy between the amounts in figures and in words, the amount in words will prevail.

28.2 The amount stated in the Bid will be adjusted by the Employer in accordance with the above procedure for the correction of errors

and, with the concurrence of the Bidder, shall be considered as binding upon the Bidder. If the Bidder does not accept the corrected amount, the Bid will be rejected, and the Bid Security shall be forfeited or the Bid Securing Declaration exercised and in accordance with ITB Sub-Clause 17.6(b).

**29. Currency for
Bid Evaluation**

29.1 The Employer will evaluate the amounts in Namibian Dollars in which is the Bid Price, corrected pursuant to ITB Clause 28, is payable (excluding Provisional Sums but including Day work where priced competitively) in Namibian Dollars at the selling rates on the closing date, established for similar transactions by the Bank of Namibia.

**30. Evaluation and
Comparison of
Bids**

30.1 The Employer will evaluate and compare only the bids determined to be substantially responsive in accordance with ITB Clause 27.

30.2 In evaluating the bids, the Employer will determine for each Bid the evaluated Bid price by adjusting the Bid price as follows:

- (a) making any correction for errors pursuant to ITB Clause 28;
- (b) excluding provisional sums and the provision, if any, for contingencies in the Activity Schedule, Section IV, but including Day work, when requested in the Specifications (or Terms of Reference) Section V;
- (c) making an appropriate adjustment for any other acceptable variations, deviations, or alternative offers submitted in accordance with ITB Clause 18; and
- (d) making appropriate adjustments to reflect discounts or other price modifications offered in accordance with ITB Sub-Clause 23.5.

30.3 The Employer reserves the right to accept or reject any variation, deviation, or alternative offer. Variations, deviations, and alternative offers and other factors, which are in excess of the requirements of the bidding documents or otherwise result in unsolicited benefits for the Employer will not be taken into account in Bid evaluation.

30.4 The estimated effect of any price adjustment conditions under Sub-Clause 6.6 of the General Conditions of Contract, during the period of implementation of the Contract, will not be taken into account in Bid evaluation.

- 31. Preference for Domestic Bidders** 31.1 Margin of Preference shall not be applicable.

F. Award of Contract

32. Award Criteria

32.1 Subject to ITB Clause 33, the Employer will award the Contract to the Bidder whose Bid has been determined to be substantially responsive to the bidding documents and who has offered the lowest evaluated Bid price, provided that such Bidder has been determined to be (a) eligible in accordance with the provisions of ITB Clause 4, and (b) qualified in accordance with the provisions of ITB Clause 5.

32.2 If, pursuant to ITB Sub-Clause 13.2 this contract is being let on a “slice and package” basis, the lowest evaluated Bid Price will be determined when evaluating this contract in conjunction with other contracts to be awarded concurrently. Taking into account any discounts offered by the bidders for the award of more than one contract.

33. Employer’s Right to Accept any Bid and to Reject any or all Bids

33.1 Notwithstanding ITB Clause 32, the Employer reserves the right to accept or reject any Bid, and to cancel the bidding process and reject all bids, at any time prior to the award of Contract, without thereby incurring any liability to the affected Bidder or bidders.

34. Notification of Award and Signing of Agreement

34.1 Prior to the expiration of the period of bid validity, the Employer shall, for contract amount above the prescribed threshold of N\$ 2 M, notify the selected bidder of the proposed award and accordingly notify unsuccessful bidders. Subject to any application for review to the Review Panel the Employer shall notify the selected Bidder, in writing, by issuing a notification of award for the contract. It will state the sum that the Employer will pay to the Service Provider in consideration of the execution of the services by the Service Provider as prescribed by the Contract (hereinafter and in the Contract called the “Contract Price”). Within seven days from the issue of the notification of award the Employer shall publish on the Public Procurement Portal and the Employer’s website, the results of the Bidding process.

34.2 The issue of the notification of award will constitute the formation of the Contract.

34.3 The Contract, in the form provided in the bidding documents, will incorporate all agreements between the Employer and the successful Bidder. It will be signed by the Employer and sent to the successful Bidder along with the notification of award. Within 21 days of receipt of the Contract, the successful bidder shall sign the Contract and return it to the Employer, together with the required performance security pursuant to Clause 35.

- 35. Performance Security**
- 35.1 Within thirty (30) days after receipt of the Notification of award, the successful Bidder shall deliver to the Employer a Performance Security in the amount and in the form of a Bank Guarantee **stipulated in the BDS**, denominated in Namibian dollars in accordance with the General Conditions of Contract.
- 35.2 If the Performance Security is provided by the successful Bidder in the form of a Bank Guarantee, it shall be issued either at the Bidder's option, by a commercial bank located in the Republic of Namibia or a foreign bank through a correspondent commercial bank located in the Republic of Namibia.
- 35.3 Failure of the successful Bidder to comply with the requirements of ITB Sub-Clause 35.1 shall constitute sufficient grounds for cancellation of the award and forfeiture of the Bid Security.
- 36. Advance Payment and Security**
- 36.1 The Employer will not provide an Advance Payment on the Contract Price as stipulated in the Conditions of Contract, subject to the amount **stated in the BDS**.
- 37. Adjudicator**
- 37.1 The Employer proposes the person **named in the BDS** to be appointed as Adjudicator under the Contract, at an hourly fee **specified in the BDS**, plus reimbursable expenses. If the Bidder disagrees with this proposal, the Bidder should so state in the Bid. If, in the Notification of award, the Employer has not agreed on the appointment of the Adjudicator, the Adjudicator shall be appointed by the Appointing Authority designated in the Special Conditions of Contract at the request of either party.
- 38. Debriefing**
- 38.1 The Employer shall promptly attend to all requests for debriefing for the contract, made in writing, and within 30 days from the date of the publication of award or date the unsuccessful bidders are informed about the award.

Section II. Bidding Data Sheet

The following specific data for the services to be procured shall complement, supplement, or amend the provisions in the Instructions to Bidders (ITB). Whenever there is a conflict, the provisions herein shall prevail over those in ITB.

A. General	
ITB 1.1	<p>The Employer is Oshikoto Regional Council</p> <p>The name and identification number of the Procurement is Provision of Security Services to eleven (11) Constituencies Offices and two (2) Settlement Offices in Oshikoto Region, for a period of thirty-six (36) Months</p> <p>Procurement Reference No: NCS/ONB/ORC-04/2024</p>
ITB 1.2	The Intended Contract Period: Thirty-Six (36) Months
ITB 2.1	<p>The application for review is:</p> <p>The Review Panel Ministry of Finance Private Bag 13295 Windhoek, Namibia</p>
ITB 5.2(a)	Pre-qualifications will not be carried out.
ITB 5.3	<p>The Qualification Information and Bidding forms to be submitted are as follows:</p> <ul style="list-style-type: none"> (a) a valid certified copy of the Company Registration Certificate or Registration of defensive name (if applicable), issued by the Ministry of Industrialisation and Trade or BIPA; (b) written power of attorney of the signatory of the Bid (if applicable); (c) official testimonial / reference letter indicating the total monetary value of Services rendered (work performed) for each Service contract rendered within the last five years; experience in Services of a similar nature and size for each of the last five years, and details of Services under way or contractually committed; and names and address of clients who may be contacted for further information on those contracts; (d) list of major items of equipment proposed in ITB 5.5 (c) to carry out the Contract; (e) qualifications and experience of key site management and technical personnel proposed for the Contract, as listed under ITB 13.1 (d); (f) reports on the annual financial statements of the Bidder, for the past two years; (g) A letter of Intent issued by a commercial / development bank operating in Namibia as evidence of adequacy of working capital for this Contract (access to line(s) of credit and availability of other financial resources); (h) authority to the Employer to seek references from the Bidder's bankers; and

	(i) information regarding any litigation, current or during the last five years, in which the Bidder is involved, the parties concerned, and disputed amount (if applicable).
ITB 5.3(b)	This authorization shall consist of written confirmation and shall be attached to the bid. It may include a delegation of power by resolution of the Board of a company or from the CEO, himself holding power from the Board or from a Director being a shareholder of a company or through a Power of Attorney. The name and position held by each person signing the authorization must be typed or printed below the signature. Note: The power of Attorney or other written authorization is not applicable to sole member.
ITB 5.4	Joint ventures shall be allowed and shall comply with the requirements described under ITB 5.4.
ITB 5.5	The qualification criteria in Sub-Clause 5.5 are modified as follows: <i>“none”</i> .
ITB 5.5(a)	The minimum required annual volume of Services for the successful Bidder in the last 5 years should amount to N\$ <i>Not Applicable for this bid</i> .
ITB 5.5(b)	The experience required to be demonstrated by the Bidder should include the following, as a minimum that he/she has executed during the last five (5) years: <ol style="list-style-type: none"> 1. Three (3) service contracts. 2. Proof of contract award from reputable Government and/or private companies. 3. Reference letter(s) with contract value, from reputable company(s). 4. Company profile.
ITB 5.5(c)	The essential equipment to be made available for the Contract, by the Bidder, shall be the following, which could be owned, leased or hired: <ol style="list-style-type: none"> 1. Attach certified copy of the Licenced firearms which are registered in the name of the Bidder; 2. Spectrum Use Licence for the Radio communication device issued by CRAN (if applicable); 3. Vehicles (attach certified copy of the valid vehicle registration from NATIS). If leasing/hiring, lease agreement should be attached; 4. Handcuffs 5. Pepper spray / tear gas 6. Police rubber baton 7. Uniform (Cap/hat, branded uniform) 8. Nametags NB: From 4 – 8, to be provided by the successfully bidder, at the site handover.
ITB 5.5(e)	The minimum amount of liquid assets and/or credit facilities net of other contractual commitments of the successful Bidder shall be: Not applicable.
ITB 5.6	Subcontractors' experience will not be taken into account.
B. Bidding Data	
ITB 8.1 (b)	A site meeting will not be held.

ITB 9.2 and 19.1	Only one bid document (ORIGINAL) shall be completed and submitted, and all the pages should be initialled.
C. Preparation of Bids	
ITB 10.1	The deadline to seek clarifications is: 24 December 2025
ITB 13.1(d)	<p>Documentation/Materials required to be completed and submitted are:</p> <ul style="list-style-type: none"> (a) have a valid certified copy of company Registration Certificate or Registration of defensive name if applicable, issued by the Ministry of Industrialisation and Trade or BIPA. (b) have an original valid or certified copy of good Standing Tax Certificate from NAMRA; (c) have an original valid or certified copy of good Standing Social Security Certificate; (d) have a valid certified copy of Affirmative Action Compliance Certificate, proof from Employment Equity Commissioner that bidder is not a relevant employer, or exemption issued in terms of Section 42 of the Affirmative Action Act, 1998; (e) An undertaking on the part of the Bidder that the salaries and wages payable to its personnel in respect of this proposal are compliant to the relevant laws, Remuneration Order, and Award, where applicable and that it will abide to sub-clause 4.6 of the General conditions of Contract if it is awarded the contract or part thereof; and; (f) Certified copy of a valid Certificate from the Security Association of Namibia or a Certificate from the recognized union for the security industry and a Certificate of Declaration for Security Officer (<i>Issued in terms of arms and ammunition, 1996 (Act No. 7 of 1996), Section 42.</i> (g) Experience in the field of security services provided in the past five (5) years. (h) Official testimonial / reference letter indicating the total monetary value of Services rendered (work performed). (i) Curriculum Vitae (CV) of key personnel: Security Manager and the Shift leader(s)/Supervisor(s). Certified copies of the Grade 10 Certificates of the Guards should be attached, corresponding to the number of Guards. (j) Proof of ownership/lease agreement of firearms. (k) Proof of road worthiness of vehicles assigned as an emergency / for patrolling purposes. (l) Proof of ownership / lease of an Office. (m) Certified copy of valid vehicles registration or signed rental agreement provided. (n) A letter of Intent issued by a commercial / development bank operating in Namibia. (o) Certified copy of Namibian Identity document of the owner of the company; and

	<p>(p) Company Profile (<i>2 years Experiences of the Site Management and their CV's, Organizational chart & Key personnel; Recruitment and screening mechanism; Training program; supervision and monitoring mechanism and logistics, CV for the Manager and Shift Leader(s) or Supervisor(s), References letters from the previous clients of similar project; Evidence of experiences in similar business and areas of operation</i>);</p> <p>(q) Certificate of Conduct from the Namibian Police Force issued within the past 6 months; Proof of the envisaged and/or security-training program conducted for the guards of two weeks (40 hours) and above; and any other required documents;</p> <p>(r) Proof of compliance with Health and Safety or arrangement to comply with Health and Safety at workplace as prescribed by the Labour Act, 2007 Section 39 and Regulations relating to Health and Safety of employees at workplace, 1997 Regulations 3 and 4 (a) and (b).</p>
ITB 14.1	Rates shall be quoted in Namibian Dollars (N\$) Only.
ITB 14.4	The Contract is not subject to price adjustment.
ITB 16.1	The period of Bid validity shall be 180 days .
ITB 17.1	The Bidder shall subscribe to a Bid Securing Declaration by signing the Bid Submission Form containing the provision with regard thereto.
ITB 17.3	No bid security required.
ITB 18.1	Alternative bids are not permitted.
ITB 18.2	Alternative times for completion are not permitted.
D. Submission of Bids	
ITB 20.2	<p>The Employer's address for the purpose of Bid submission is:</p> <p style="text-align: center;">Oshikoto Regional Council P.O. Box 19247, Omuthiya Procurement Management Unit, Ground floor (to be deposited in the Bid Box)</p> <p>For identification of the bid the envelopes should indicate:</p> <p>Provision of Security Services to eleven (11) Constituencies Offices and two (2) Settlement Offices in Oshikoto Region, for a period of thirty-six (36) Months (Reference Number: NCS/ONB/ORC-04/2024)</p> <p><i>Markings on envelope: "DO NOT OPEN BEFORE CLOSING DATE AND TIME"</i></p> <p>The name and contact details of the bidder, should be written at the back of the envelope.</p>
ITB 21.1	The deadline for submission of bids shall be 24 December 2025 by 10H00
E. Bid Opening and Evaluation	

ITB 24.1	Bids will be opened at 10:30 of the day 24 December 2025 at the following address Oshikoto Regional Council Office, Omuthiya, Ground floor.
F. Award of Contract	
ITB 35.1	The Performance Security acceptable to the Employer shall be 10% of the contract price in the Standard Form of an unconditional Bank Guarantee: N/A
ITB 36.1	No Advance Payment shall be applicable

Section III. Evaluation Criteria

Evaluation Methodology

Evaluation is going to be conducted by an appointed ad-hoc Bid Evaluation Committee (BEC), in accordance to the following criteria, as stated in table 1 and 2 in three phases.

Phase 1: Mandatory Documents

The eligibility criteria will be assessed based on a **Yes or No**. Bidders that pass with 100% **Yes** and above in the required documents as stated in table 1, will proceed to the next phase (phase 2 - technical evaluation).

Phase 2: Technical Evaluation

Bidders will be assessed against the technical evaluation criteria as stated in table 2, as per the weights stated therein. The total technical evaluation is out of 100%. For a bidder to proceed to the next phase (phase 3 – Procurement contract award), the bidder must score 70% and above. Bidders who fail to achieve the required minimum score of 70% will be deemed as “technically non-responsive”. Such bidders will be excluded from being considered for further evaluation.

Phase 3: Procurement contract award

The procurement contract will be awarded to one bidder, that is the lowest substantially economically responsive and technically compliant to the bid, and such bidders would be selected as preferred suppliers for a period of thirty-six months (36) months.

Section III. Evaluation and Qualification and eligibility**Table 1: Mandatory Requirements**

NB: This table is to be completed by the BEC. Bidders should only initial the page, as an indication that they read and fully understand this page. Bidders ensure that they are compliant to the requirements stipulated on this page.

Document Description	Yes/No
1. a valid certified copy of the Company Registration Certificate or Registration of defensive name if applicable issued by the Ministry of Industrialization, Mines, and Energy and BIPA.	
2. Certified copies of identification documents (IDs) of the owner(s) of the company or shareholders or members of the trustee;	
3. a valid original or certified copy of a Good Standing Tax Certificate from the Receiver of Revenue;	
4. a valid original or certified copy of a Good Standing Certificate from Social Security Commission;	
5. a valid certified copy of an Affirmative Action Compliance Certificate or in its absence, proof from the Employment Equity Commissioner that the Bidder is not a relevant employer, or exemption issued in terms of Section 42 of the Affirmative Action Act, 1998;	
6. an undertaking on the part of the Bidder that the salaries and wages payable to its personnel in respect of this proposal are compliant to the relevant laws, wage determinations, and Award, where applicable and that it will abide to sub-clause 6.2 of the General Conditions of Contract if it is awarded the Contract or part thereof.	
7. a duly completed and signed Bid Securing Declaration form	
8. Duly signed and completed Bid Submission Form	
9. duly completed, initialled and signed Joint Venture Agreement (if applicable) Since this bid is issued through Open National Bidding, bidders are only allowed to form Joint Ventures between Namibian entities.	
10. A letter of Intent to be issued by a commercial bank operating in Namibia <i>(The Bidder shall submit a letter of Intent from a commercial Bank operating in Namibia regarding the Bidder's ability to access credit facilities. The letter has to be dated not more than one month prior to the closing date of submission of bid)</i>	
11. Proof of registration with the Security Enterprises and Security Officers Regulation Board (SESORB) or with a recognized association or union in the security industry	
12. a Certified copy of the Certificate of Declaration for Security Officer <i>(issued in terms of arms and ammunition, Act 7 of 1996, Section 42)</i>	
13. Company Profile <i>(2 years Experiences of the Site Management and their CV's, Organizational chart & Key personnel; Recruitment and screening mechanism; Training program; supervision and monitoring mechanism and logistics, CV for the Manager and Shift Leader(s) or Supervisor(s), References letters from</i>	

<i>the previous clients of similar project; Evidence of experiences in similar business and areas of operation); Certificate of Conduct from the Namibian Police Force issued within the past 6 months and any other required documents.</i>	
14. All pages of the bid documents must be fully completed and initialled.	

Table 2 Technical evaluation

1. Company Profile and Experiences			
1.1. Evidence of Experience in similar business and area of operation	Company Experience		
	5 years or more	15	
	More than 2 years – Less than 5 years	10	
	2 years and less	5	
1.2. Evidence of three or more similar assignments offered to preferably Corporates of comparable size /public sector by the Bidder in the last five years	Reference Letters with their contacts		
	3 or more references	15	
	2 references	10	
	1 reference	5	
	0 reference	0	
Subtotal A (30 marks)			
2. Key Personnel: (Supervision and Monitoring mechanism)			
Submit proof of competence of personnel and the skills and experience to perform the work. Qualification and competence of staff			
2.1. Security Manager	Minimum staff experience - Years of experience of Key personnel: Manager and Shift Leader (Supervisor) that will oversee the operations of the guards at Constituencies and Settlements		
	More than 2 years' experience	10	
	Less than 2 years' experience	5	
2.2.Shift Leader (s)	More than 2 years' experience	10	
	Less than 2 years' experience	5	
Subtotal B (20 marks)			
Manpower Policy / Recruitment and screening mechanism; Training and development program, Health and Safety at workplace and Office place			
3.1. Evidence of screening process	Education background (<i>qualification of the guards</i>)		
	50 – 100% Guards with Grade 10 Certificate (qualifications) or better	10	
	Less than 50% Guards with Grade 10 Certificate (qualifications)	5	

3.2. Evidence of criminal history checked	Certified copy of the valid Certificate of Conduct from the Namibian Police Force, issued within the past 6 months.	5	
	No Certified copy of the valid Certificate of Conduct from the Namibian Police Force, issued within the past 6 months.	0	
3.4. Evidence of job description sheets of security guards	Proof of job description sheet of security guards	5	
	No proof of job description sheet of the security guards	0	
3.5. Training program of security guards (<i>pre – assignment; on –the job – training system; management and development program</i>)	Proof of the envisaged and/or security-training program conducted for the guards of two weeks (40 hours) and above.	6	
	Proof of the envisaged and/or training program conducted of the guards of less than a week (less than 40 hours).	3	
3.6. Ownership of an Office.	Proof of ownership of an Office / lease agreement of the Office.	4	
	No Proof of ownership of an Office / lease agreement of the Office	0	
Sub Total C (30)			
3. Vehicle (s) and Equipment / logistics			
Vehicles (Proof of ownership of roadworthy of vehicles/ lease agreement assigned for patrolling purposes)	Proof of ownership of three (3) vehicles or more vehicles assigned for patrolling purposes (attach certified copy of a valid registration certificate from NATIS).	10	
	Proof of ownership of less than 3 vehicles assigned for patrolling purposes (attach certified copy of a valid registration certificate from NATIS).	5	
Fire Arms	Proof of ownership of firearms (Attach certified copy of the Licenced firearms, which are registered in the name of the Bidder).	10	
	A letter of intent to lease firearms.	5	
	No proof of ownership of firearms and no letter of intent to lease firearms.	0	
Subtotal D (20)			
Total Scores	Subtotal A + B + C+ D = 100		

2. The minimum pass mark for the Technical Evaluation shall be 70 and only those bids having scored at least the pass marks shall be retained for further evaluation. Bids having scored less than the pass marks shall be declared technically non-responsive.
3. The prices shall be evaluated on the lowest substantive economically responsive bidder.
4. **Margin of Preference**

Not required for this bid.

Section IV. Bidding Forms

Table of Forms

Bid Submission Form35

Qualification Information39

Bid Submission Form

Date: _____

Bidder's Reference No.: _____

Procurement Reference No.:.....

To:.....

We, the undersigned, declare that:

- (a) We have examined and have no reservations to the Bidding Documents, including Addenda issued in accordance with Instructions to Bidders (ITB) Clause 11;
- (b) We offer to execute the *[name and identification number of Contract]* in accordance with the Conditions of Contract, Scope of Service and Performance Specifications, and Activity Schedule accompanying this Bid.
- (c) The total price of our Bid in Namibian Dollars, after discounts offered in item (d) below is:

Amount payable in Namibia Dollars	
(i)	
(ii)	

- (d) The discounts offered and the methodology for their application are: _____;
- (e) Our bid shall be valid for a period of _____ *[insert validity period as specified in ITB 16.1.]* days from the date fixed for the bid submission deadline in accordance with the Bidding Documents, and it shall remain binding upon us and may be accepted at any time before the expiration of that period;
- (f) If our bid is accepted, we commit to obtain a Performance Security in accordance with the Bidding Document;
- (g) We, including any subcontractors or suppliers for any part of the contract, do not have any conflict of interest in accordance with ITB 6;
- (h) We are not participating, as a Bidder in more than one bid in this bidding process.
- (i) Our firm, its affiliates or subsidiaries, including any Subcontractors or Suppliers for any part of the contract, has not been declared ineligible under the laws of Namibia;

- (j) We are not a government owned entity / We are a government owned entity but meet the requirements of ITB 4.5;⁵
- (k) We hereby confirm that we have read and understood the content of the Bid Securing Declaration attached herewith and subscribe fully to the terms and conditions contained therein, if required. We understand that non-compliance to the conditions mentioned may lead to disqualification.
- (l) We understand that this bid, together with your written acceptance thereof included in your Notification of award, shall constitute a binding contract between us, until a formal contract is prepared and executed;
- (m) Commissions or gratuities, if any, paid or to be paid by us to agents relating to this Bid, and to contract execution if we are awarded the contract, are listed below:

Name and address of agent	Amount in Namibian Dollars	Purpose of Commission or gratuity
_____	_____	_____
_____	_____	_____
_____	_____	_____
(if none, state “none”)		

- (n) We understand that you are not bound to accept the lowest evaluated bid or any other bid that you may receive; and
- (o) If awarded the contract, the person named below shall act as Contractor’s Representative: _____

Name: _____

In the capacity of: _____

Signed: _____

Duly authorized to
sign the Bid for and
on behalf of: _____

Date: _____

Seal of Company

(If applicable) _____

BID SECURING DECLARATION
(Section 45 of Act)
(Regulation 37(1)(b) and 37(5))

Date:[Day/month/year]

Procurement Ref No.:

To:[insert complete name of Public Entity and address]

I/We* understand that in terms of section 45 of the Act a public entity must include in the bidding document the requirement for a declaration as an alternative form of bid security.

I/We* accept that under section 45 of the Act, I/we* may be suspended or disqualified in the event of

- (a) a modification or withdrawal of a bid after the deadline for submission of bids during the period of validity;
- (b) refusal by a bidder to accept a correction of an error appearing on the face of a bid;
- (c) failure to sign a procurement contract in accordance with the terms and conditions set forth in the bidding document, should I/We* be successful bidder; or
- (d) failure to provide security for the performance of the procurement contract if required to do so by the bidding document.

I/We* understand this bid securing declaration ceases to be valid if I am/We are* not the successful Bidder

Signed:
[insert signature of person whose name and capacity are shown]

Capacity of:
[indicate legal capacity of person(s) signing the Bid Securing Declaration]

Name:
[insert complete name of person signing the Bid Securing Declaration]

Duly authorized to sign the bid for and on behalf of: [insert complete name of Bidder]

Dated on _____ day of _____, _____
[insert date of signing]

Corporate Seal (where appropriate)

[Note*: In case of a joint venture, the bid securing declaration must be in the name of all partners to the joint venture that submits the bid.]

****delete if not applicable / appropriate***



Republic of Namibia

Ministry of Labour, Industrial Relations and Employment Creation

Written undertaking in terms of Section 138 of the Labour Act, 2007 (Act No. 11 of 2007) and Section 50(2)(d) of the Public Procurement Act, 2015 (Act No. 15 of 2015)

1. EMPLOYERS DETAILS

Company Trade Name: _____

Registration Number: _____

Vat Number: _____

Industry/Sector: _____

Place of Business: _____

Physical Address: _____

Telephone Number: _____

Cell phone: _____ Fax No: _____

Email Address: _____

Postal Address: _____

Full name of Owner/Accounting Officer: _____

Email Address: _____

2. PROCUREMENT DETAILS

Procurement Reference No: _____

Procurement Description: _____

Anticipated Contract Duration: _____

Location where work will be done, good/services will be delivered: _____

3. UNDERTAKING

I _____ *[insert full name]*, owner/representative

of _____ *[insert full name of company]*

hereby undertake in writing that my company will, at all relevant times, comply fully with the relevant provisions of the Labour Act, 2007 and the Terms and Conditions of Collective Agreements, as applicable.

I am fully aware that, failure to abide to such, shall lead to the action(s) as stipulated in Section 138 of the Labour Act, 2007, which includes (but not limited to) the cancellation of the contract/licence/grant/permit or concession.

Signature: _____

Date: _____

Seal: _____

Please take note:

- 1. A labour inspector may conduct unannounced inspections to assess the level of compliance*
- 2. This undertaking must be displayed at the workplace where it will be readily accessible and visible by the employees rendering service(s) in relations to the goods and services being procured under this contract.*

Qualification Information

1. Individual Bidders or Individual Members of Joint Ventures

- 1.1 Constitution or legal status of Bidder: *[attach copy]*
- Place of registration: _____ *[insert]*
- Principal place of business: _____ *[insert]*
- Power of attorney or other acceptable document of signatory of Bid: *[attach]*
- 1.2 Total annual volume of Services performed in five years, in the internationally traded currency specified in the BDS: N/A
- 1.3 Services performed as prime Service Provider on the provision of Services of a similar nature and volume over the last five years. The values should be indicated in the same currency used for Item 1.2 above. Also list details of work under way or committed, including expected completion date.

Project name and country	Name of employer and contact person	Type of Services provided and year of completion	Value of contract
(a)			
(b)			

- 1.4 Major items of Service Provider's Equipment proposed for carrying out the Services. List all information requested below. Refer also to ITB Sub-Clause 5.5(c).

Item of equipment	Description, make, and age (years)	Condition (new, good, poor) and number available	Owned, leased (from whom?), or to be purchased (from whom?)
(a)			
(b)			
(c)			

(d)
(e)
(f)
(g)

1.5 Qualifications and experience of key personnel (Security Manager, Shift Leader or Supervisor) proposed for administration and execution of the Contract. Attach CVs. Refer also to ITB Sub-Clause 5.5 (d) and GCC Clause 4.1.

Position	Name	Years of experience (general)	Years of experience in proposed position
(a)			
(b)			

1.6 Proposed subcontracts and firms involved. Refer to GCC Clause 4.1.

Sections of the Services	Value of subcontract	Subcontractor (name and address)	Experience in providing similar Services
N/A			

1.7 Financial reports for the last three years: balance sheets, profit and loss statements, auditors' reports, etc. **List below and attach copies.**

1.8 Evidence of access to financial resources to meet the qualification requirements: cash in hand, lines of credit, etc. List below and attach copies of support documents. We certify/confirm that we comply with eligibility requirements as per ITB Clause 4.

1.9 Name, address, and telephone and facsimile numbers of banks that may provide references if contacted by the Employer.

1.10 Information regarding any litigation, current or within the last five years, in which the Bidder is or has been involved.

Other party(ies)	Cause of dispute	Details of litigation award	Amount involved
------------------	------------------	-----------------------------	-----------------

(a)	
(b)	

1.11 Statement of compliance with the requirements of ITB Sub-Clause 4.2.

1.12 Proposed Program (service work method and schedule). Descriptions, drawings, and charts, as necessary, to comply with the requirements of the bidding documents.

2. Joint Ventures

2.1 The information listed in 1.1 – 1.11 above shall be provided for each partner of the joint venture.

2.2 The information in 1.12 above shall be provided for the joint venture.

2.3 Attach the power of attorney or other acceptable document of the signatory (ies) of the Bid authorizing signature of the Bid on behalf of the joint venture.

2.4 Attach the Agreement among all partners of the joint venture (and which is legally binding on all partners), which shows that

(a) all partners shall be jointly and severally liable for the execution of the Contract in accordance with the Contract terms;

(b) one of the partners will be nominated as being in charge, authorized to incur liabilities, and receive instructions for and on behalf of any and all partners of the joint venture; and

(c) the execution of the entire Contract, including payment, shall be done exclusively with the partner in charge.

3. Additional Requirements

3.1 Bidders should provide any additional information required in the BDS and to fulfil the requirements of ITB Sub-Clause 5.1, if applicable.

Part II – Activity Schedule

Section V. Activity Schedule

A. Security Services

A.1 Purpose of the service

A.1.1 Provision of Security Services to eleven (11) Constituencies and two (2) Settlements Offices for a period of thirty-six (36) months.

It is for the Service Provider to determine its Security strategy in terms of its human resource and equipment to be deployed within the working hours that are indicated in the activity schedule.

A.1.2. ACTIVITY SCHEDULE
PRICED ACTIVITY SCHEDULE
YEAR 1

Procurement Reference Number: _____

Currency of Quotation: _____

1	2	3	4	5	6	7	8	9	10	11	12	13	14	15
Number	Constituency/Settlement Office	Unit Price (Wage) / hour/ guard (Day Shift) VAT exclusive	Number of guards (Day Shift)	Number of hours Day & Night Shift 06h00-18h00	Total / Day Shift (N\$) VAT exclusive	Number of guards – Night Shift	Unit Price (Wage) / hour / guard Night Shift (N\$) VAT exclusive 18h00 – 06h00	Total Night Shift (N\$) VAT exclusive	Total Day & Night Shift (N\$) VAT exclusive	Total Day Shift per week (7 Days) N\$ VAT exclusive	Total Night Shift per week (7 Days) N\$	Total Day Shift / month (N\$) VAT	Total Night Shift / Month (N\$) VAT exclusive	Total Day & Night Shift/ Month (N\$) VAT exclusive
1	Eengodi Constituency Office		1	12		1								
2	Guinas Constituency Office		1	12		1								
3	Nehale Lya Mpingana Constituency Office		1	12		1								
4	Okankolo Constituency Office		1	12		1								
5	Olukonda Constituency Office		1	12		1								
6	Omuntele Constituency Office		1	12		1								
7	Omuthiya Constituency Office		1	12		1								

Section IV Bidding Forms 47

8	Onayena Constituency Office		1	12		1								
9	Onayena Settlement Office		1	12		1								
10	Oniipa Constituency Office		1	12		1								
11	Onyaanya Constituency Office		1	12		1								
12	Oshivelo Settlement Office		1	12		1								
13	Tsumeb Constituency Office		1	12		1								
	Sub-Total		13			13								

Priced Activity Schedule Authorised By:

Name:		Signature:	
Position:		Date:	
Authorised for and on behalf of:		Company	

**PRICED ACTIVITY SCHEDULE
YEAR 2**

Procurement Reference Number: _____

Currency of Quotation: _____

1	2	3	4	5	6	7	8	9	10	11	12	13	14	15
Number	Constituency/Settlement Office	Unit Price (Wage) / hour/ guard (Day Shift) VAT exclusive	Number of guards (Day Shift)	Number of hours Day & Night Shift 06h00-18h00	Total / Day Shift (N\$) VAT exclusive	Number of guards – Night Shift	Unit Price (Wage) / hour / guard Night Shift (N\$) VAT exclusive 18h00 – 06h00	Total Night Shift (N\$) VAT exclusive	Total Day & Night Shift (N\$) VAT exclusive	Total Day Shift per week (7 Days) N\$ VAT exclusive	Total Night Shift per week (7 Days) N\$	Total Day Shift / month (N\$) VAT	Total Night Shift / Month (N\$) VAT exclusive	Total Day & Night Shift/ Month (N\$) VAT exclusive
1	Eengodi Constituency Office		1	12		1								
2	Guinas Constituency Office		1	12		1								
3	Nehale Lya Mpingana Constituency Office		1	12		1								
4	Okankolo Constituency Office		1	12		1								
5	Olukonda Constituency Office		1	12		1								
6	Omuntele Constituency Office		1	12		1								
7	Omuthiya Constituency Office		1	12		1								
8	Onayena Constituency Office		1	12		1								

Section IV Bidding Forms 49

9	Onayena Settlement Office		1	12		1								
10	Oniipa Constituency Office		1	12		1								
11	Onyaanya Constituency Office		1	12		1								
12	Oshivelo Settlement Office		1	12		1								
13	Tsumeb Constituency Office		1	12		1								
	Sub-Total		13			13								

Priced Activity Schedule Authorised By:

Name:		Signature:	
Position:		Date:	
Authorised for and on behalf of:		Company	

**PRICED ACTIVITY SCHEDULE
YEAR 3**

Procurement Reference Number: _____

Currency of Quotation: _____

1	2	3	4	5	6	7	8	9	10	11	12	13	14	15
Number	Constituency/Settlement Office	Unit Price (Wage) / hour/ guard (Day Shift) VAT exclusive	Number of guards (Day Shift)	Number of hours Day & Night Shift 06h00-18h00	Total / Day Shift (N\$) VAT exclusive	Number of guards – Night Shift	Unit Price (Wage) / hour / guard Night Shift (N\$) VAT exclusive 18h00 – 06h00	Total Night Shift (N\$) VAT exclusive	Total Day & Night Shift (N\$) VAT exclusive	Total Day Shift per week (7 Days) N\$ VAT exclusive	Total Night Shift per week (7 Days) N\$	Total Day Shift / month (N\$) VAT exclusive	Total Night Shift / Month (N\$) VAT exclusive	Total Day & Night Shift/ Month (N\$) VAT exclusive
1	Eengodi Constituency Office		1	12		1								
2	Guinas Constituency Office		1	12		1								
3	Nehale Lya Mpingana Constituency Office		1	12		1								
4	Okankolo Constituency Office		1	12		1								
5	Olukonda Constituency Office		1	12		1								
6	Omuntele Constituency Office		1	12		1								
7	Omuthiya Constituency Office		1	12		1								

Section IV Bidding Forms 51

8	Onayena Constituency Office		1	12		1								
9	Onayena Settlement Office		1	12		1								
10	Oniipa Constituency Office		1	12		1								
11	Onyaanya Constituency Office		1	12		1								
12	Oshivelo Settlement Office		1	12		1								
13	Tsumeb Constituency Office		1	12		1								
	Sub-Total		13			13								

Priced Activity Schedule Authorised By:

Name:		Signature:	
Position:		Date:	
Authorised for and on behalf of:		Company	

A.1.3 Security Services

All work should be undertaken in accordance with recognized best practice in the security industry. The Service Provider is responsible for the maintenance of the minimum standards of security and performance quality set forth in this document, regardless of the staff absence through sickness or holidays. Any defects noticed by Security Officer must be registered and reported to the Client Supervisor, so that the necessary measures can be taken.

A.1.4 Security services days and times

Weekdays, weekends (Saturday and Sunday) and Public holidays ***24 hours shift (12 hours day shift and 12 hours night shift)***.

No changes in the agreed days or time can be made without prior approval by Oshikoto Regional Council. No amendment must be made without prior approval by Oshikoto Regional Council.

B. General Security Specifications

Daily Security Activities:

- Ensure the proper wearing of face masks for all persons entering the premises, especially during pandemic outbreaks.
- Guard the security points and properties in the identified areas.
- Stop and inspect all private as well as Government vehicles leaving the guarded areas, to ensure that no government property is taken from the premises without the required official issue vouchers.
- Keep a clean record of all issue vouchers of government properties taken out of the guarded premises.
- Keep records of all vehicles entering and leaving the premises of the employer.
- Monitor people entering and exiting premises.
- Ensure that all government vehicle drivers are in possession of a valid Trip Authority and are producing acceptable identification cards.
- Ensure that no unauthorized person (or persons who cannot identify him/herself and provide acceptable reason for his/her visit) enter the premises.
- Should anything suspicious occur or if there is reason to believe that something is not in order, or property, items or goods are being removed without the necessary authorization, inform the police and keep custody of respective item/s, if necessary and keep clear record of all the incidents and particulars of those involved and report to the Accounting officer or delegate of the Oshikoto Regional Council.
- Regular supervisory visits and patrolling shall be conducted by the service provider to monitor the performance of security guards.

Section V. Scope of Service and Performance Specifications

1. Performance Monitoring

1.1 Objective (Responsibilities of Contractors)

- Stop and inspect all private as well as Government vehicles leaving guarded area to ensure that no government property is taken from the premises without the required official documentation.
- Keep clear record of all documentation of government properties taken out of the guarded premises.
- Keep records of all vehicles (and monitor people) entering or exiting through the gates of the Constituencies and Settlements and ensures that all vehicles drivers should be able to identify themselves by producing an acceptable ID.
- Any equipment belonging to the service provider installed or used on the Council's premises is and shall remain the absolute property of the service provider. The contractor shall have the right to take possession of the equipment at the expiration or termination of the agreement, provided that the service provider shall ensure that the premises are restored to their original condition after removal of such equipment.
- The Service Provider shall provide the security guards with the necessary job descriptions as agreed upon between Oshikoto Regional Council, Directorate of Education, Arts and Culture and the service provider prior to the commencement of the contract. Subject to the provisions of the Labour Act, 2007 (Act No. 11 of 2007).
- An attendance register shall be kept at each security point and the Constituencies and Settlements shall have access to such attendance registers. Copies of such attendance registers must accompany monthly invoices, which must be certified at the point of service rendering by the designated official of the Constituencies and Settlements
- Each security guard must have an ID or a nametag and a standard branded uniform from the Service Provider.
- The Service Provider should provide the necessary training to the security guards, with regards to patrolling of building and premises, law enforcement, general discipline, conduct and behaviour, health and safety aspect at workplace, procedures and protocol. The service provider shall provide his/her security guards with all equipment, which he/she deems necessary or essential for rendering the service or as specified by Oshikoto Regional Council, Constituencies and Settlements.

- The Service Provider should provide two-way communication radios and firearms to the security guards on duty.
- The Service Provider shall be responsible for any loss or damage to government properties. If such loss or damage occurs while security guards are on duty, then the Service Provider will be liable for such loss or damage.
- The Service Provider shall provide shelter for his/her personnel. Any fixed structures to be erected within the premises shall be cleared by Oshikoto Regional Council.
- The Service Provider is implored to adhere to the collective agreement for a minimum wage, as stipulated in the Government Notice 6317 of 2017.

1.2 Performance Requirements

- Bidder shall provide maximum and efficient security services to Oshikoto Regional Council at all times.
- Bidder shall ensure that its personnel are on duty on time and for the entire duration of the shift.
- Bidder shall ensure that Oshikoto Regional Council are provided with adequate security services at all times regardless of Bidder's circumstances even where Bidder cannot reasonably afford to ensure the provision of security services to Oshikoto Regional Council. Where the Bidder cannot secure the Oshikoto Regional Council or any reason whether out of its own weaknesses or external factors, Bidder shall notify the Oshikoto Regional Council immediately.
- Bidder shall ensure that its security personnel conducts itself professionally and stays free from disturbance of any kind while on duty. Camping with family members or any other persons, at the duties site is not allowed.
- Bidder shall ensure that it takes out appropriate insurance for its personnel to cover any liability that may arise during execution of security duties.
- Bidder shall ensure that Oshikoto Regional Council will not be prejudiced in any way and that should there be a shortage of security guards of whatever nature, Bidder shall ensure that such shortage does not affect Oshikoto Regional Council.
- The Security Service Bidder shall, in the event of any intrusion, theft, or any irregularity at either of Oshikoto Regional Council premises, notify Oshikoto Regional Council immediately by way of a telephone call to the officer responsible and a day thereafter such notification shall be made to Oshikoto Regional Council in writing, providing the names of the security guards involved and summarizing the occurrence.
- Bidder shall be held accountable for all the damages to the property as a result of negligence.

The successful bidder shall commit itself, by means of the personnel employed, to ensure:

- ✓ The control of visitors' access to the institutions;
- ✓ The patrolling of the premises in order to prevent any intrusion, damage to property or attack on persons or property, both day and night;
- ✓ The routine patrolling during the night;
- ✓ The immediate intervention on-the-spot in the event of an incident (intrusion; fire alarm etc.);
- ✓ The regular and quarterly submission of reports to Oshikoto Regional Council *covering* these operations and any incidents.

Part III –Contract

Section VI. General Conditions of Contract

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Section VI. General Conditions of Contract

A. General Provisions

1.1 Definitions

Unless the context otherwise requires, the following terms whenever used in this Contract have the following meanings:

- (a) The Adjudicator is the person appointed jointly by the Employer and the service provider to resolve disputes in the first instance, as provided for in Sub-Clause 8.2 hereunder **as specified in SCC**.
- (b) “Activity Schedule” is the priced and completed list of items of Services to be performed by the Service Provider forming part of his Bid;
- (c) “Contract Period” means the period which the Services are required to be provided by the Service Provider as certified by the Employer **as indicated in the SCC**;
- (d) “Contract” means the Contract signed by the Parties, to which these General Conditions of Contract (GCC) are attached, together with all the documents listed in Clause 1 of such signed Contract **as indicated in the SCC**;
- (e) “Contract Price” means the price to be paid for the performance of the Services, in accordance with Clause 6.2;
- (f) “Day works” means varied work inputs subject to payment on a time basis for the Service Provider’s employees and equipment, in addition to payments for associated materials and administration.
- (g) “Employer” means the party who employs the Service Provider **as specified in the SCC**
- (h) “GCC” means these General Conditions of Contract;
- (i) “Government” means the Government of the Republic of Namibia;
- (j) “Local Currency” means Namibian Dollars;
- (k) “Member,” in case the Service Provider consist of a joint venture of more than one entity, means any of these entities; “Members” means all these entities, and “Member in Charge” means the entity **specified in the SCC** to act on their behalf in exercising all the Service Provider’ rights and obligations towards the Employer under this Contract;

- (l) “Party” means the Employer or the Service Provider, as the case may be, and “Parties” means both of them;
- (m) “Personnel” means persons hired by the Service Provider or by any Subcontractor as employees and assigned to the performance of the Services or any part thereof;
- (n) “Service Provider” is a person or corporate body whose Bid to provide the Services has been accepted by the Employer;
- (o) “Service Provider’s Bid” means the completed bidding document submitted by the Service Provider to the Employer
- (p) “SCC” means the Special Conditions of Contract by which the GCC may be amended or supplemented;
- (q) “Specifications” means the specifications of the service included in the bidding document submitted by the Service Provider to the Employer
- (r) “Services” means the work to be performed by the Service Provider pursuant to this Contract, as described in Appendix A; and in the Specifications and Schedule of Activities included in the Service Provider’s Bid.
- (s) “Subcontractor” means any entity to which the Service Provider subcontracts any part of the Services in accordance with the provisions of Sub-Clauses 3.5 and 4.

1.2 Applicable Law The Contract shall be interpreted in accordance with the laws of Namibia.

1.3 Language This Contract has been executed in English, which shall be the binding and controlling language for all matters relating to the meaning or interpretation of this Contract.

1.4 Notices Any notice, request, or consent made pursuant to this Contract shall be in writing and shall be deemed to have been made when delivered in person to an authorized representative of the Party to whom the communication is addressed, or when sent by registered mail, or facsimile to such Party at the address **specified in the SCC**.

1.5 Location The Services shall be performed at such locations as are specified in **Appendix A**, in the specifications and, where the location of a particular task is not so specified, at such locations, whether in Republic of Namibia or elsewhere, as the Employer may approve.

1.6 Authorized Representatives Any action required or permitted to be taken, and any document required or permitted to be executed, under this Contract by the

Employer or the Service Provider may be taken or executed by the officials **specified in the SCC**.

1.7 Inspection and Audit by the Public Entity

The Service Provider shall permit the Employer to inspect its accounts and records relating to the performance of the Services and to have them audited by auditors appointed by the Employer, if so required by the Latter.

1.8 Taxes and Duties

The Service Provider, Subcontractors, and their Personnel shall pay such taxes, duties, fees, and other impositions as may be levied under the Applicable Law, the amount of which is deemed to have been included in the Contract Price.

2. Commencement, Completion, Modification, and Termination of Contract

2.1 Effectiveness of Contract

This Contract shall come into effect on the date the Contract is signed by both parties or such other later date as may be **stated in the SCC**, no later than 30 days after the notification of award was issued.

2.2 Commencement of Services

2.2.1 Program

Before commencement of the Services, the Service Provider shall submit to the Employer for approval a Program showing the general methods, arrangements, order and timing for all activities. The Services shall be carried out in accordance with the approved Program as updated.

2.2.2 Starting Date

The Service Provider shall start carrying out the Services thirty (30) days after the date the Contract becomes effective, or at such other date as may be **specified in the SCC**.

2.3 Intended Completion Date

Unless terminated earlier pursuant to Sub-Clause 2.6, the Service Provider shall complete the activities by the Intended Completion Date, as is **specified in the SCC**. If the Service Provider does not complete the activities by the Intended Completion Date, it shall be liable to pay liquidated damage as per Sub-Clause 3.10. In this case, the Completion Date will be the date of completion of all activities.

2.4 Modification

Modification of the terms and conditions of this Contract, including any modification of the scope of the Services or of the Contract Price, may only be made by written agreement between the Parties.

2.5 Force Majeure

2.5.1 Definition

For the purposes of this Contract, "Force Majeure" means an event which is beyond the reasonable control of a Party and which makes

a Party's performance of its obligations under the Contract impossible or so impractical as to be considered impossible under the circumstances.

**2.5.2 No Breach
of Contract**

The failure of a Party to fulfil any of its obligations under the contract shall not be considered to be a breach of, or default under, this Contract insofar as such inability arises from an event of Force Majeure, provided that the Party affected by such an event (a) has taken all reasonable precautions, due care and reasonable alternative measures in order to carry out the terms and conditions of this Contract, and (b) has informed the other Party as soon as possible about the occurrence of such an event.

**2.5.3 Extension
of Time**

Any period within which a Party shall, pursuant to this Contract, complete any action or task, shall be extended for a period equal to the time during which such Party was unable to perform such action as a result of Force Majeure.

2.6 Termination

**2.6.1 By the
Employer**

The Employer may terminate this Contract, by not less than thirty (30) days' written notice of termination to the Service Provider, to be given after the occurrence of any of the events specified in paragraphs (a) through (d) of this Sub-Clause 2.6.1:

- (a) if the Service Provider does not remedy a failure in the performance of its obligations under the Contract, within thirty (30) days after being notified or within any further period as the Employer may have subsequently approved in writing;
- (b) if the Service Provider become insolvent or bankrupt;
- (c) if, as the result of Force Majeure, the Service Provider is unable to perform a material portion of the Services for a period of not less than sixty (60) days; or
- (d) if the Service Provider, in the judgment of the Employer has engaged in corrupt or fraudulent practices in competing for or in executing the Contract.

For the purposes of this Sub-Clause:

- (i) “corrupt practice”⁶ is the offering, giving, receiving or soliciting, directly or indirectly, of anything of value to influence improperly the actions of another party;
- (ii) “fraudulent practice”⁷ is any act or omission, including a misrepresentation, that knowingly or recklessly misleads, or attempts to mislead, a party to obtain a financial or other benefit or to avoid an obligation;
- (iii) “collusive practice”⁸ is an arrangement between two or more parties designed to achieve an improper purpose, including to influence improperly the actions of another party;
- (iv) “coercive practice”⁹ is impairing or harming, or threatening to impair or harm, directly or indirectly, any party or the property of the party to influence improperly the actions of a party;
- (v) “obstructive practice” is
 - (aa) deliberately destroying, falsifying, altering or concealing of evidence material to the investigation or making false statements to investigators in order to materially impede an investigation into allegations of a corrupt, fraudulent, coercive or collusive practice; and/or threatening, harassing or intimidating any party to prevent it from disclosing its knowledge of matters relevant to the investigation or from pursuing the investigation.

(e) In case the liquidated damage reaches the maximum as per sub-clause 3.10.1.

(f) Notwithstanding the above the Employer may terminate the contract for its convenience after giving a prior notice of 30 days.

2.6.2 By the Service Provider

The Service Provider may terminate this Contract, by not less than thirty (30) days’ written notice to the Employer, such notice to be

⁶ For the purpose of this Contract, “another party” refers to a public official acting in relation to the procurement process or contract execution. In this context, “public official” includes World Bank staff and employees of other organizations taking or reviewing procurement decisions.

⁷ For the purpose of this Contract, “party” refers to a public official; the terms “benefit” and “obligation” relate to the procurement process or contract execution; and the “act or omission” is intended to influence the procurement process or contract execution.

⁸ For the purpose of this Contract, “parties” refers to participants in the procurement process (including public officials) attempting to establish bid prices at artificial, non-competitive levels.

given after the occurrence of any of the events specified in paragraphs (a) and (b) of this Sub-Clause 2.6.2:

- (a) if the Employer fails to pay any monies due to the Service Provider pursuant to this Contract and not subject to dispute pursuant to Clause 7 within Sixty (60) days after receiving written notice from the Service Provider that such payment is overdue; or
- (b) if, as the result of Force Majeure, the Service Provider is unable to perform a material portion of the Services for a period of not less than sixty (60) days.

**2.6.3 Payment
upon
Termination**

Upon termination of this Contract pursuant to Sub-Clauses 2.6.1 or 2.6.2, the Employer shall make the following payments to the Service Provider:

- (a) remuneration pursuant to Clause 6 for Services satisfactorily performed prior to the effective date of termination;
- (b) except in the case of termination pursuant to paragraphs (a), (b), (d) of Sub-Clause 2.6.1, reimbursement of any reasonable cost incident to the prompt and orderly termination of the Contract, including the cost of the return travel of the Personnel.

3. Obligations of the Service Provider

3.1 General

The Service Provider shall perform the Services in accordance with the Specifications and the Activity Schedule, and carry out its obligations with all due diligence, efficiency, and economy, in accordance with generally accepted professional techniques and practices, and shall observe sound management practices, and employ appropriate advanced technology and safe methods. The Service Provider shall always act, in respect of any matter relating to this Contract or to the Services, as faithful adviser to the Employer, and shall at all times support and safeguard the Employer's legitimate interests in any dealings with Subcontractors or third parties.

**3.2 Conflict of
Interests**

**3.2.1 Service
Provider
Not to**

The remuneration of the Service Provider pursuant to Clause 6 shall constitute the Service Provider's sole remuneration in connection with this Contract or the Services, and the Service Provider shall not

⁹ For the purpose of this Contract, "party" refers to a participant in the procurement process or contract execution.

Benefit from Commissions and Discounts.	accept for their own benefit any trade commission, discount, or similar payment in connection with activities pursuant to this Contract or to the Services or in the discharge of their obligations under the Contract, and the Service Provider shall use their best efforts to ensure that the Personnel, any Subcontractors, and agents of either of them similarly shall not receive any such additional remuneration.
3.2.2 Service Provider and Affiliates Not to be Otherwise Interested in Project	The Service Provider agree that, during the term of this Contract and after its termination, the Service Provider and its affiliates, as well as any Subcontractor and any of its affiliates, shall be disqualified from providing goods, works, or Services (other than the Services and any continuation thereof) for any project resulting from or closely related to the Services.
3.2.3 Prohibition of Conflicting Activities	<p>Neither the Service Provider nor its Subcontractors nor the Personnel shall engage, either directly or indirectly, in any of the following activities:</p> <ul style="list-style-type: none">(a) during the term of this Contract, any business or professional activities in the Republic of Namibia which would conflict with the activities assigned to them under this Contract;(b) during the term of this Contract, neither the Service Provider nor their Subcontractors shall hire public employees in active duty or on any type of leave, to perform any activity under this Contract;(c) after the termination of this Contract, such other activities as may be specified in the SCC.
3.3 Confidentiality	The Service Provider, its Subcontractors, and the Personnel of either of them shall not, either during the term or within two (2) years after the expiration of this Contract, disclose any proprietary or confidential information relating to the Project, the Services, this Contract, or the Employer's business or operations without the prior written consent of the Employer.
3.4 Assignment	The Service Provider shall not assign, transfer, pledge or make other disposition of this Contract or any part thereof, or any of the service provider's rights, claims or obligations under this Contract except with the prior written consent of the Employer.
3.5 Indemnification	The Service Provider shall indemnify, hold and save harmless, and defend, at its own expense, the Employer, its officials, agents, servants and employees from and against all suits, claims, demands, and liability of any nature or kind, including their costs and expenses,

arising out of acts or omissions of the Service Provider, or the Service Provider's employees, officers, agents or sub-contractors, in the performance of this Contract. This provision shall extend, inter alia, to claims and liability in the nature of Employer's liability and Workmen's compensation, products liability and liability arising out of the use of patented inventions or devices, copyrighted material or other intellectual property by the service provider, its employees, officers, agents, servants or sub-contractors. The obligations under this clause do not lapse upon termination of this Contract.

**3.6 Insurance to be
Taken Out by
the Service
Provider**

- (a) The Service Provider shall provide and thereafter maintain insurance against all risks in respect of its property and any equipment used for the execution of this Contract.
- (b) The Service Provider shall provide and thereafter maintain all appropriate Employer's Liability and Workmen's compensation insurance, or its equivalent, with respect to its employees to cover claims for personal injury or death in connection with this Contract.
- (c) The Service Provider shall also provide and thereafter maintain liability insurance in an adequate amount to cover third party claims for death or bodily injury, or loss of or damage to property, arising from or in connection with the provision of services under this Contract or the operation of any vehicles, or other equipment owned or leased by the Service Provider or its agents, servants, employees or sub-contractors performing work or services in connection with this Contract.
- (d) Except for the Employer's Liability and Workmen's compensation insurance, the insurance policies under this clause shall:
 - (i) Name the Employer as additional insured;
 - (ii) Include a waiver of subrogation of the Service Provider's rights to the insurance carrier against the Employer;
 - (iii) Provide that the Employer shall receive thirty (30) days written notice from the insurers prior to any cancellation or change of coverage.

**3.7 Service
Provider's
Actions
Requiring**

The Service Provider shall obtain the Employer's prior approval in writing before taking any of the following actions:

Employer's Prior Approval	<ul style="list-style-type: none"> (a) entering into a subcontract for the performance of any part of the Services, (b) appointing such members of the Personnel not listed by name in Appendix C ("Key Personnel and Subcontractors"), (c) changing the Program of activities; and (d) any other action that may be specified in the SCC.
3.8 Reporting Obligations	The Service Provider shall submit to the Employer the reports and documents specified in Appendix B in the form, in the numbers, and within the periods set forth in the said Appendix.
3.9 Documents Prepared by the Service Provider to Be the Property of the Employer	All plans, drawings, specifications, designs, reports, and other documents and software submitted by the Service Provider in accordance with Sub-Clause 3.8 shall become and remain the property of the Employer, and the Service Provider shall, not later than upon termination or expiration of this Contract, deliver all such documents and software to the Employer, together with a detailed inventory thereof. The Service Provider may retain a copy of such documents and software. Restrictions about the future use of these documents, if any, shall be specified in the SCC .
3.10 Liquidated Damages	
3.10.1 Payments of Liquidated Damages	The Service Provider shall pay liquidated damages to the Employer at the rate per day stated in the SCC for each day that the Completion Date is later than the Intended Completion Date. The total amount of liquidated damages shall not exceed the amount defined in the SCC . The Employer may deduct liquidated damages from payments due to the Service Provider. Payment of liquidated damages shall not affect the Service Provider's liabilities.
3.10.2 Correction for Over-payment	If the Intended Completion Date is extended after liquidated damages have been paid, the Employer shall correct any overpayment of liquidated damages by the Service Provider by adjusting the next payment certificate. The Service Provider shall be paid interest on the overpayment, calculated from the date of payment to the date of repayment, at the rates specified in Sub-Clause 6.5.
3.10.3 Lack of performance penalty	If the Service Provider has not corrected a Defect within the time specified in the Employer's notice, a penalty for Lack of performance will be paid by the Service Provider. The amount to be paid will be calculated as a percentage of the cost of having the

Defect corrected, assessed as described in Sub-Clause 7.2 and **specified in the SCC.**

3.11 Performance Security

The Service Provider shall provide the Performance Security to the Employer no later than the date specified in the Notification of award. The Performance Security shall be issued in an amount and form and by a bank acceptable to the Employer, and denominated in Namibian Dollars. The performance Security shall be valid until a date 30 days from the Completion Date of the Contract.

4. Service Provider's Personnel

4.1 Description of Personnel

The titles, agreed job descriptions, minimum qualifications, and estimated periods of engagement in the carrying out of the Services of the Service Provider's Key Personnel are described in Appendix C. The Key Personnel and Subcontractors listed by title as well as by name in Appendix C are hereby approved by the Employer.

4.2 Removal and/or Replacement of Personnel

(a) Except as the Employer may otherwise agree, no changes shall be made in the Key Personnel. If, for any reason beyond the reasonable control of the Service Provider, it becomes necessary to replace any of the Key Personnel, the Service Provider shall provide as a replacement a person of equivalent or better qualifications.

(b) If the Employer finds that any of the Personnel have:

(i) committed serious misconduct or have been charged with having committed a criminal action, or

(ii) have reasonable cause to be dissatisfied with the performance of any of the Personnel,

then the Service Provider shall, at the Employer's written request specifying the grounds thereof, provide as a replacement a person with qualifications and experience acceptable to the Employer.

(c) The Service Provider shall have no claim for additional costs arising out of or incidental to any removal and/or replacement of Personnel.

5. Obligations of the Employer

5.1 Assistance and Exemptions

The Employer shall use its best efforts to ensure that the Government shall provide the Service Provider such assistance and exemptions as **specified in the SCC.**

- 5.2 Change in the Applicable Law** If, after the date of this Contract, there is any change in the Applicable Law with respect to taxes and duties which increases or decreases the cost of the Services rendered by the Service Provider, then the remuneration and reimbursable expenses otherwise payable to the Service Provider under this Contract shall be increased or decreased accordingly by agreement between the Parties, and corresponding adjustments shall be made to the amounts referred to in Sub-Clauses 6.2 (a) or (b), as the case may be.
- 5.3 Services and Facilities** The Employer shall make available to the Service Provider the Services and Facilities listed under Appendix E.

6. Payments to the Service Provider

- 6.1 Time-Based Remuneration** The Service Provider's remuneration shall not exceed the Contract Price rates and shall be subject to the quantities performed as agreed with the purchaser including all Subcontractors' costs, and all other costs incurred by the Service Provider in carrying out the Services described in Appendix A. Except as provided in Sub-Clause 5.2, the Contract Price may only be increased above the amounts stated in Sub-Clause 6.2 if the Parties have agreed to additional payments in accordance with Sub-Clauses 2.4 and 6.3.
- 6.2 Contract Price** (a) The price payable in Namibian Dollars is the Contract Agreement signed by the Parties.
- 6.3 Payment for Additional Services, and Performance Incentive Compensation** 6.3.1 For the purpose of determining the remuneration due for additional Services as may be agreed under Sub-Clause 2.4, an increase in the remuneration may be done by increasing the quantities multiplied by the unit price thereto provided in Appendices D and E.
- 6.4 Terms and Conditions of Payment** 6.4 Payments will be made to the Service Provider according to the payment schedule **stated in the SCC. Unless otherwise stated in the SCC**, the advance payment (Advance for Mobilization, Materials and Supplies) shall be made against the provision by the Service Provider of a bank guarantee from a bank operating in Namibia for the same amount, and shall be valid for the period **stated in the SCC**. Any other payment shall be made after the conditions **listed in the SCC** for such payment have been met, and the Service Provider have submitted an invoice to the Employer specifying the amount due.
- 6.5 Interest on Delayed Payments** 6.5 If the Employer has delayed payments beyond fifteen (15) days after the due date stated in the SCC, interest shall be paid to the Service Provider for each day of delay at the rate stated in the SCC.

6.6 Day works

6.6.1 If applicable, the Day work rates in the Service Provider's Bid shall be used for small additional amounts of Services only when the Employer has given written instructions in advance for additional services to be paid in that way.

6.6.2 All work to be paid for as Day works shall be recorded by the Service Provider on forms approved by the Employer. Each completed form shall be verified and signed by the Employer representative as indicated in Sub-Clause 1.6 within two days of the Services being performed.

6.6.3 The Service Provider shall be paid for Day works subject to obtaining signed Day works forms as indicated in Sub-Clause 6.7.2

6.7 Labour Clause

6.7.1(a) The remuneration and other conditions of work of the employees of the Service Provider shall not be less favourable than those established for work of the same character in the trade concerned-

- (i) by collective agreement applying to a substantial proportion of the employees and employers in the trade concerned;
- (ii) by arbitration awards; or
- (iii) by Remuneration Orders.

(b) Where remuneration and conditions of work are not regulated in a manner referred to at (a) above, the rates of the remuneration and other conditions of work shall be not less favourable than the general level observed in the trade in which the service provider is engaged by employers whose general circumstances are similar.

6.7.2 No Service Provider shall be entitled to any payment in respect of work performed in the execution of the contract unless he has, together with his claim for payment filed a certificate:

- (a) showing the rates of remuneration and hours of work of the various categories of employees employed in the execution of the contracts;
- (b) stating whether any remuneration payable in respect of work done is due;
- (c) containing such other information as the Accounting Officer of the Public Entity administering the contract may require to satisfy himself that the provisions under this clause have been complied with.

6.7.3 Where the Accounting Officer of the Public Entity administering the contract is satisfied that remuneration is still

due to an employee employed under this contract at the time the claim for payment is filed under subsection 1, he may, unless the remuneration is sooner paid by the Service Provider, arrange for the payment of the remuneration out of the money payable under this contract.

- 6.7.4 Every Service Provider shall display a copy of this clause of the contract at the place at which the work required by the contract is performed.

7. Quality Control

7.1 Identifying Defects

The principle and modalities of Inspection of the Services by the Employer shall be as **indicated in the SCC**. The Employer shall check the Service Provider's performance and notify him of any Defects that are found. Such checking shall not affect the Service Provider's responsibilities. The Employer may instruct the Service Provider to search for a Defect and to uncover and test any service that the Employer considers may have a Defect. Defect Liability Period is as **defined in the SCC**.

7.2 Correction of Defects, and lack of Performance Penalty

- (a) The Employer shall give notice to the Service Provider of any Defects before the end of the Contract. The Defects liability period shall be extended for as long as Defects remain to be corrected.
- (b) Every time notice of a Defect is given, the Service Provider shall correct the notified Defect within the length of time specified by the Employer's notice.
- (c) If the Service Provider has not corrected a Defect within the time specified in the Employer's notice, the Employer will assess the cost of having the Defect corrected, the Service Provider will pay this amount, and a Penalty for Lack of Performance calculated as described in Sub-Clause 3.10.3

8. Settlement of Disputes

8.1 Amicable Settlement

The Parties shall use their best efforts to settle amicably all disputes arising out of or in connection with this Contract or its interpretation.

8.2 Dispute Settlement

- 8.2.1 If any dispute arises between the Employer and the Service Provider in connection with, or arising out of, the Contract or the provision of the Services, whether during carrying out the Services or after their completion, the matter shall be referred to the

Adjudicator within 15 days of the notification of disagreement of one party to the other.

8.2.2 The Adjudicator shall give a decision in writing within 30 days of receipt of a notification of a dispute.

8.2.3 The Adjudicator shall be paid by the hour at the rate **specified in the BDS and SCC**, together with reimbursable expenses of the types **specified in the SCC**, and the cost shall be divided equally between the Employer and the Service Provider, whatever decision is reached by the Adjudicator. Either party may refer a decision of the Adjudicator to an Arbitrator within 30 days of the Adjudicator's written decision. If neither party refers the dispute to arbitration within the above 30 days, the Adjudicator's decision will be final and binding.

8.2.4 The arbitration shall be conducted in accordance with the arbitration procedure published by the institution named and in the place **shown in the SCC**.

8.2.5 Should the Adjudicator resign or die, or should the Employer and the Service Provider agree that the Adjudicator is not functioning in accordance with the provisions of the Contract, a new Adjudicator will be jointly appointed by the Employer and the Service Provider. In case of disagreement between the Employer and the Service Provider, within 30 days, the Adjudicator shall be designated by the Appointing Authority **designated in the SCC** at the request of either party, within 15 days of receipt of such request.

Section VII. Special Conditions of Contract

The following Special Conditions of Contract (SCC) shall supplement and / or amend the General Conditions of Contract (GCC). Whenever there is a conflict, the provisions herein shall prevail over those in the GCC.

Number of GC Clause	Amendments of, and Supplements to, Clauses in the General Conditions of Contract
1.1(a)	The Adjudicator is: Attorney General
1.1(c)	The Contract Period is: 36 months (Three years)
1.1(d)	The contract name is: Provision of Security Services to eleven (11) Constituency Offices and two (2) Settlements Offices for the period of thirty-six (36) Months
1.1(g)	The Employer is: Oshikoto Regional Council
1.1(k)	The Member in Charge is: Mrs Christella W. Mwenyo
1.4	<p>The addresses for delivery of notices are:</p> <p>Employer: The Chief Regional Officer Oshikoto Regional Council P.O. Box 19247, Omuthiya</p> <p>Service Provider: _____</p> <p>Attention: _____</p> <p>Facsimile: _____</p>
1.6	<p>The Authorized Representatives are:</p> <p>For the Employer: Chief Regional Officer</p> <p>For the Service Provider: _____</p>
2.1	The date on which this Contract shall come into effect will be determined after signing of the contract.
2.2.2	The Intended Starting Date for the commencement of Services is will be determined after signing of the contract.
2.3	The Intended Completion Date is 24 months (two years) from the intended commencement date of the contract.

2.5.1.	Public Entity to define is considered as extreme conditions: N/A
3.2.3	Activities prohibited after termination of this Contract are: Illegal occupation of the Directorate of Education, Arts and Culture Institutions.
3.7(d)	The other actions are falsification of invoices and unruly behaviour of service provider's employees and staffs towards Council employees.
3.9	Restrictions on the use of documents prepared by the Service Provider are: All official documents produced by the service provider shall be owned by the employer and the employer shall return copyright over any and all documents produced during the tenure of the service provider.
3.10.1	The liquidated damages rate is 2 percent per week of Contract price. The maximum amount of liquidated damages for the whole contract is 10 percent of the final Contract Price.
3.10.3	The Defects Liability Period is: N/A
5.1	The assistance and exemptions provided to the Service Provider are: Not Applicable
6.4	Payments shall be made according to the following schedule: The listed documentation is needed to execute monthly payment; certified monthly attendance register and original tax invoice. Attendance register must correctly be certified by Oshikoto Regional Council, Chief Regional Officer or designate.
6.5	Payment shall be made within 30 days of receipt of the invoice and the relevant documents specified in Sub-Clause 6.4, and within 60 days in the case of the final payment.
6.6.1	Price adjustment is not to be applied.
7.1	The procedures for inspection of the Services by the Employer are as follows: The Employer can do inspection without prior notification to ensure the attendance of guards at site
8.2.3	The adjudicator is the Attorney General who will be paid a rate of Namibia Dollars per hour of work.
8.2.4	The arbitration procedures of the following institutions will be used: Following notice of intention to commence arbitration issued by either party an Arbitrator shall be appointed by both parties to the dispute or in any case of disagreement, by an Arbitrator to be appointed by a judge in Chambers of

	Namibia. The Arbitrator fees will be borne by the losing party. Any decision of the Arbitrator shall be final and binding to both parties”.
8.2.5	The designated Appointing Authority for a new Adjudicator is the Chief Regional Officer of Oshikoto Regional Council.

Section VII. Contract Forms

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Form of Contract

TIME-BASE REMUNERATION

This CONTRACT (hereinafter called the “Contract”) is made the day of the month of..... *[month]*..... *[year]*, between, on the one hand, Oshikoto Regional Council (hereinafter called the “Employer”) and, on the other hand, *[name of Service Provider]* (hereinafter called the “Service Provider”).

Oshikoto Regional Council (hereinafter called the “Employer”) and, on the other hand, a joint venture consisting of the following entities, each of which will be jointly and severally liable to the Employer for all the Service Provider’s obligations under this Contract, namely,*[name of Service Provider]* and*[name of Service Provider]* (hereinafter called the “Service Provider”).

WHEREAS

- (a) the Employer has requested the Security Service Provider to provide certain Services as defined in the General Conditions of Contract attached to this Contract (hereinafter called the “Services”);
- (b) the Service Provider, having represented to the Employer that they have the required professional skills, and personnel and technical resources, have agreed to provide the Services on the terms and conditions set forth in this Contract at a contract price of..... at a rate of N\$ per unit;

NOW THEREFORE the parties hereto hereby agree as follows:

1. The following documents shall be deemed to form and be read and construed as part of this Agreement, and the priority of the documents shall be as follows:

- (a) the Notification of award;
- (b) the Service Provider’s Bid
- (c) the Special Conditions of Contract;
- (d) the General Conditions of Contract;
- (e) the Scope of Service and Performance Specifications;
- (f) the Priced Activity Schedule; and
- (g) The following Appendices:

[Note: *If any of these Appendices are not used, the words “Not Used” should be inserted below next to the title of the Appendix and on the sheet attached hereto carrying the title of that Appendix.*]

Appendix A: Description of the Services

Appendix B: Schedule of Payments

Appendix C: Key Personnel and Subcontractors

Appendix D: Breakdown of Contract Price in Local Currency

Appendix E: Services and Facilities Provided by the Employer

2. The mutual rights and obligations of the Employer and the Service Provider shall be as set forth in the Contract, in particular:
- (a) the Service Provider shall carry out the Services in accordance with the provisions of the Contract; and
 - (b) the Employer shall make payments to the Service Provider in accordance with the provisions of the Contract.

IN WITNESS WHEREOF, the Parties hereto have caused this Contract to be signed in their respective names as of the day and year first above written.

For and on behalf of Oshikoto Regional Council.

Chief Regional Officer

For and on behalf of *[name of Service Provider]*

For and on behalf of each of the Members of the Service Provider

[name of member]

[Authorized Representative]

[name of member]

[Authorized Representative]



REPUBLIC OF NAMIBIA
OSHIKOTO REGIONAL COUNCIL



Invitation for Bids (IFB)

Provision of Security services to eleven (11) Constituencies Offices and two (2) Settlements Offices, for a period of thirty-six (36) Months.

Procurement Reference No: NCS/ONB/ORC-04/2024

Bids are invited through Open National Bidding (ONB) procedures for Provision of Security Services to eleven (11) Constituencies Offices and two (2) Settlement Offices in Oshikoto Region, for a period of thirty-six (36) Months

1. Interested eligible bidders may obtain further technical information from Oshikoto Regional Council, Contact (Between 09h00 – 16h00):

Administrative enquiries: Mr. Vincent Shikukwete at 065 244 800/procurement@oshikotorc.gov.na

2. Qualifications requirements include: As per the ITB. A margin of preference for certain goods manufactured domestically shall not be applied. Additional details are provided in the Bidding Documents.
3. A complete set of Bidding Documents in English may be purchased by interested bidders on the submission of a written application to the address below and upon payment of a non-refundable fee N\$ 300.00 (new bidders). The method of payment will be bank deposit into: The Oshikoto Regional Council-General Expenses, First National Bank, Account Number: 62017952236, Branch Number: 28-00-72, Omuthiya. The Bidding Documents will be collected upon providing a proof of a deposit slip.
4. Bids must be delivered to the address below on or before **24 December 2025 at 10h00**. Electronic bidding will not be permitted. Late bids will be rejected. Bids will be opened in the presence of the bidders' representatives who choose to attend in person at Oshikoto Regional Council Head Office, Omuthiya, Ground floor, Procurement Management Unit at **10h30 on 24 December 2025**. All bids must be accompanied by an Original Proof of Payment on top of the bid document.
5. The address(s) referred to above is: Oshikoto Regional Council Head Office, P. O. Box 19247, Omuthiya, Ground floor, Procurement Management Unit.