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07 June 2024

**TO: KEY STAKEHOLDERS AND CUSTOMERS  
REGIONAL AND TOWN COUNCILS  
CHANGWENA, OSHANA AND OSHIKOTO REGIONS  
DWSSC (Ohangwena, Oshana and Oshikoto)**

Dear Esteemed Stakeholders and Customers,

**RE: ANNOUNCEMENT: WATER SUPPLY INTERRUPTIONS: NAMWATER BUSINESS  
UNIT NORTHWEST (BUNW).**

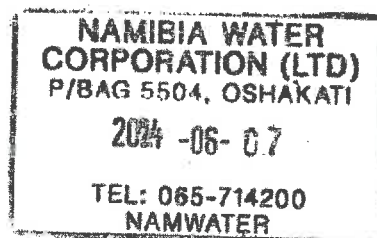
This notice serves to inform and alert our valued stakeholders and customers that NamWater will carry out a planned maintenance exercise at Oshakati Treatment Plant components from **Monday, 10 June 2024 at 04h00 to Friday, 14 June 2024 at 17h00**. In order to build up the reservoir capacities there would be a rationing of water during the period from **22h00 to 05h00**. The affected Regions are: Ohangwena, Oshana and Oshikoto. NamWater would like to request the customers and stakeholders to use water extra sparingly during this period. NamWater also request the public to report any Water Wastage to the number provided below.

Should there be critical needs at essential services centers (such as hospitals, schools, and clinics), kindly contact the Operations Manager, Mr. Abraham Ashipala @ 081 129 9483 or the Schemes Superintendents, Mr. Raphael Endjala @ 081 124 5597 (Ohangwena and Oshana) and Mr. Nicodemus Ndemwiimba @ 081 145 5267 (Ohangwena and Oshikoto) - for possible water delivery arrangement through water tankers.

Count on your understanding and cooperation.

Yours Faithfully,

*[Signature]*  
**Mr. Hieronymus B. Goraseb**  
Head: BUNW; NamWater



**CC: Mr. Andries Kok- Chief Operations Officer  
Mrs. Kadiva Hamutumwa – Chief Strategy Officer and Corporate Affairs**